



GOVERNMENT GAZETTE

OF THE

REPUBLIC OF NAMIBIA

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General Notice

TELECOM NAMIBIA

No. 230

1999

AMENDMENTS TO TARIFFS FOR TELECOMMUNICATION SERVICES

The Board of Directors of Telecom Namibia Limited has under Section 22(1) and (2) of the Post and Telecommunication Act, 1992 (Act 19 of 1992) approved the Amendment of Tariffs for Telecommunication Services with effect from 1 October 1999, as promulgated in Government Gazette No. 1926 of 15 August 1998, as set out in the Schedule.

T. MBERIRUA
MANAGING DIRECTOR

Windhoek, 16 August 1999

TARIFF FOR TELECOMMUNICATION SERVICES

(PROMULGATED UNDER SECTION 22(1) AND (2) OF THE POSTS AND TELECOMMUNICATION ACT, 1992 (ACT 19 OF 1992))

- PART 1: INLAND TELEPHONE RATES
 PART 2: INLAND TELEGRAPH RATES
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 PART 4: INTERNATIONAL RATES
 PART 5: TELENET RATES
 PART 6: DIGICON (DIGITAL CORPORATE NETWORK)
 PART 7: DIRECT INWARD DIALLING
 PART 8: CENTREX
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PART 1: INLAND TELEPHONE RATES

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|---------|---|-----------------------------------|---|
| | | N\$ | N\$ |
| 1.0 | AUTOMATIC EXCHANGES INCLUDING AUTOMATIC EXCHANGES IN GROUPED MESSAGE RATE EXCHANGE SYSTEMS | | |
| 1.1 | Within the minimum-rental area: | | |
| 1.1.1 | Per exchange connection: | | |
| 1.1.1.1 | Residential..... | 255.00 | 47.25 |
| 1.1.1.2 | Business..... | 255.00 | 52.50 |
| 1.2 | Extra charge, where applicable, as prescribed under item 6.0. | | |
| 1.3 | Reduced installation charge and rental: In respect of the one main telephone service for residential purposes for the recipient of a social pension as defined in the Social Pensions Act, 1973 (Act 37 of 1973) as well as other pensioners whose total monthly income is not more than the maximum pension of the afore-mentioned social pensioners: Provided that such a person renders proof to the satisfaction of the Company regarding this status as a pensioner and that he is the head of the household at the address where the telephone service is to be provided to him or that he requires the telephone service for his own use in a home or similar institution. | | |
| 1.3.1 | Per exchange connection | 74.05 | 47.25 |
| 1.4 | Free rental, installation/indoor transfer and 100 metered call units rebate monthly: In respect of one main telephone service for residential purposes for * a Company Pensioner over the age of 55 and the widow of such a pensioner; * the widow of a Company official who shared in or qualified for the concession of a semi-official telephone service or who would have qualified for it in terms of current instructions if such concession did not exist during his term of service; and Provided that such widows shall furnish satisfactory proof to the Managing Director that they have not remarried and provided further that the concession shall lapse as soon as they remarry..... | | |
| | | None | None |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|------------|---|--------------------------------|--|
| | | N\$ | N\$ |
| 1.5 | Toll-free 080 service: | | |
| 1.5.1 | Basic service (single destination service) | 522.10 | 115.50 |
| 1.5.1.1 | Provision of additional destinations- | | |
| 1.5.1.1.1 | Per additional main destination | 110.00 | 115.50 |
| 1.5.1.1.2 | Per additional alternative destination | 110.00 | None |
| 1.5.2 | Barring facilities (per occasion) | | |
| 1.5.2.1 | To bar access i.r.o. calls originating in own multi-exchange area..... | 110.00 | 52.50 |
| 1.5.2.2 | To bar certain primary areas | 110.00 | None |
| 1.5.3 | Time changes | | |
| 1.5.3.1 | For time change to destination per occasion | 63.35 | None |
| 1.5.4 | Change of service group (plus the cost for any additional destinations) | 522.10 | None |
| 1.5.5 | Change to a destination (plus the cost for any additional destinations or time changes) | 63.35 | None |
| 1.5.6 | Reconnection charge for a service suspended for non-payment | Item 16.19 | |
| 1.5.7 | The following call charges are payable by the toll-free customer | | |

| | | TARIFF GROUP 1 | TARIFF GROUP 2 | TARIFF GROUP 1 | TARIFF GROUP 2 |
|-----------------------|---------------------------------|-----------------------------------|-----------------|---------------------------------|-----------------|
| | | Monday to Friday 07:00 to 19:00 | All other times | Monday to Friday 07:00 to 19:00 | All other times |
| Toll-free Rate | For distances up to (km) | <i>Metering period in seconds</i> | | <i>Rate per minute</i> | |
| A | 100 | 39 | 52 | 0.51 | 0.38 |
| B | 200 | 20 | 28 | 1.00 | 0.73 |
| C | 200 + | 18 | 25 | 1.11 | 0.79 |
| D..... | From a Cellphone | 14 | 22 | 1.44 | 0.90 |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|------------|---|--------------------------------|--|
| | | N\$ | N\$ |
| 2.0 | NON-AUTOMATIC MESSAGE-RATE-EXCHANGES | | |
| 2.1 | Within the minimum-rental area: | | |
| 2.1.1 | Per exchange connection:..... | 255.00 | 41.25 |
| 2.2 | Beyond the minimum-rental area: | | |
| | Extra charge, where applicable, as prescribed under item 6.0 | | |
| 2.3 | Reduced installation charge and rental: | | |
| | For the recipient of a social or other pension as defined under item 1.3: | | |
| 2.3.1 | Per exchange connection | Item 1.3.1 | 41.25 |
| 3.0 | FLAT RATE EXCHANGES | | |
| 3.1 | Within the minimum-rental area: | | |
| 3.1.1 | Per exchange connection: | | |
| 3.1.1.1 | Business | 255.00 | 55.40 |
| 3.1.1.2 | Residential | 255.00 | 47.25 |
| 3.2 | Beyond the minimum-rental area: | | |
| | Extra charge, where applicable, as prescribed under item 6.0 | | |
| 3.3 | Reduced installation charge and rental: | | |
| | For the recipient of a social or other pension as defined under item 1.3: | | |
| 3.3.1 | Per exchange connection | Item 1.3.1 | 47.25 |
| 3.3.2 | Two-party line or shared exchange line, per customer | Item 1.3.1 | 41.25 |
| 4.0 | PARTY-LINE SERVICES | | |
| 4.1 | Party-line services, per connection: | | |
| 4.1.1 | Automatic (Magnolia)..... | 255.00 | 57.85 |
| 4.1.2 | Non-automatic | 255.00 | 49.30 |
| 4.2 | Exclusive party line: | | |
| 4.2.1 | Automatic: | | |
| 4.2.1.1 | Per station | 255.00 | 61.40 |
| 4.2.2 | Non-automatic: | | |
| 4.2.2.1 | Per station | 255.00 | 52.75 |
| | Reduced installation charge and rental i.r.o. party-line services: | | |
| | For the recipient of a social or other pension as defined under item 1.3: | | |
| 4.3.1 | Automatic | Item 1.3.1 | 57.85 |
| 4.3.2 | Non-automatic | Item 1.3.1 | 49.30 |
| 4.4 | Free rental and installation/indoor transfer..... | Item 1.4 | |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|------------|---|--------------------------------|--|
| | | N\$ | N\$ |
| 6.0 | RENTAL OF EXCHANGE CONNECTIONS THAT EXTEND BEYOND THE MINIMUM-RENTAL AREA | | |
| 6.1 | Extra distance for portion of the line beyond the minimum-rental area, measured along the actual route or nearest road, whichever is the shorter, per kilometre or portion thereof, per pair..... | None | 7.50 |
| 6.2 | The rental prescribed in this item is payable over and above the rental for the portion of the line within the minimum-rental area of the exchange. | | |
| 7.0 | INDIVIDUAL SERVICES IN RURAL AREAS (EXCEPT HIGH COST CASES) | | |
| 7.1 | Within the minimum rental area | | |
| 7.1.1.1 | Residential, per exchange connection..... | 255.00 | 47.25 |
| 7.1.1.2 | Business, per exchange connection..... | 255.00 | 52.50 |
| 7.1.2 | Beyond the minimum rental area: | | |
| 7.1.2.1 | Ultraplones Services..... | 255.00 | 70.00 |
| 7.1.2.2 | SOR 18 Services | 255.00 | 70.00 |
| 7.1.2.3 | Rurtel Services..... | 255.00 | 70.00 |
| 7.2 | Reduced installation charge and rental (only applicable to services mentioned under item 7.1) | | |
| 7.2.1 | For the recipient of a social or other pension as defined under item 1.3: | | |
| 7.2.1.1 | Within the minimum rental area | Item 1.3.1 | 47.25 |
| 7.2.1.2 | Beyond the minimum rental area measured according to radial distance from the exchange | | |
| 7.2.1.2.1 | Ultraplones Services..... | Item 1.3.1 | 70.00 |
| 7.2.1.2.2 | SOR 18 Services | Item 1.3.1 | 70.00 |
| 7.2.1.2.3 | Rurtel Services..... | Item 1.3.1 | 70.00 |
| 7.3 | Free rental installation/indoor transfer (only applicable to services mentioned under item 7.1) | Item 1.4 | |
| 7.5 | Rural Radio Telephone Links: | | |
| 7.5.1 | Single channel link without repeater | 655.15 | 1,195.65 |
| 7.5.1.1 | Single channel link with repeater | 655.15 | 1,991.10 |
| 7.5.1.2 | Single channel link without repeater + Telex working ... | 655.15 | 1,644.65 |
| 7.5.1.3 | Single channel link with repeater + Telex working | 655.15 | 2,387.70 |
| 7.5.1.4 | Two channel link without repeater | 655.15 | 1,493.00 |
| 7.5.1.5 | Two channel link with repeater | 655.15 | 2,292.00 |
| 7.5.1.6 | Two channel link without repeater + Telex working..... | 655.15 | 1,892.00 |
| 7.5.1.7 | Two channel link with repeater + Telex working..... | 655.15 | 2,776.15 |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|------------|--|--------------------------------|--|
| | | N\$ | N\$ |
| 8.0 | EXTENSION LINES | | |
| 8.1 | Indoor, per extension, i.e. an extension line with terminal points in the same building or stand (not exceeding 50 meters): | | |
| 8.1.1 | Ordinary | 200.00 | 14.60* |
| 8.1.2 | *For systems sold to the customer see Item 16.48 | | |
| 8.1.6 | PABX extension (wiring only) on which a licensed digital telephone is terminated..... | 200.00 | 6.05 |
| 8.2 | Outdoor extensions | | |
| 8.2.1 | Extensions with terminal points within the minimum rental area of the exchange to which the main service is connected or within the same exchange area in which the main service exists, irrespective of the length of the wires, per portion, per pair..... | 255.00 | 52.50 |
| 8.2.2 | Extensions that extend from a point within the minimum rental area of an exchange to a point beyond the minimum rental area: | | |
| 8.2.2.1 | For the portion of the line within the minimum rental area, irrespective of the length of the wires, per pair | 255.00 | 52.50 |
| 8.2.2.2 | For the portion of the line beyond the minimum rental area, measured along the actual route or the nearest road, whichever is the shorter, per kilometre or portion thereof, per pair | 255.00 | 7.50 |
| 8.2.3 | Extensions of which the main service exists beyond the minimum rental area of an exchange, measured along the actual route or the nearest road, whichever is the shorter, per kilometre or portion thereof, per pair | 255.00 | 7.50 |
| 8.2.4 | Extensions that extend from one exchange to another in grouped telephone-exchange systems or between different exchanges in multi-exchange systems: | | |
| 8.2.4.1 | For the distance between the exchanges, based on the radial distance, per kilometre or portion thereof, per pair <i>Note: See distance Table A, Item 45.3 for Windhoek area.</i> | 255.00 | 6.95 |
| 8.2.4.2 | For each of the portions of the line between the terminal exchanges and the customer's premises, per pair..... NOTE - if any portion of the line extends beyond the minimum rental area, the rental for the excess distance is calculated as prescribed under item 8.2.2.2 | 255.00 | 52.50 |
| 8.3 | Installation charge per outdoor extension, i.e. an extension line of which the terminal points are not in the same building and exceeds 50 meters when on the same premises | 255.00 | Item 8.2 |
| 8.3.1 | Installation charge and rental of an outdoor extension with terminal points on the same stand, but not in the same building with the rental distance not exceeding 50 metres. | 200.00 | 14.60 |

| No. | Service | INSTALLATION AND OTHER CHARGES N\$ | MONTHLY RENTAL UNLESS OTHERWISE STATED N\$ |
|-------------|---|---------------------------------------|---|
| 9.0 | PRIVATE LINES (PERMANENT) | | |
| 9.1 | Indoor | | |
| 9.1.1 | Wires only, per pair | 200.00 | None |
| 9.2 | Outdoor: | | |
| 9.2.1 | Whether or not terminated on Telecom equipment, per terminal: | | |
| 9.2.2 | Line rental as prescribed under item 10.2 | | |
| 9.2.1.1 | Normal quality | 255.00 | Item 10.2 |
| 10.0 | TIE LINES (PERMANENT) | | |
| 10.1 | Indoor: | | |
| 10.1.1 | Wires, per pair, per terminal..... | 200.00 | None |
| 10.2 | Outdoor: | | |
| 10.2.1 | Within the minimum-rental area of an exchange: | | |
| 10.2.1.1 | Line rental, irrespective of the length of the wires, per pair | 255.00 | 52.50 |
| 10.2.2 | Between different exchanges or between different exchange areas in grouped telephone exchange systems | | |
| 10.2.2.1 | Line rental per kilometre or portion thereof, based on the radial distance between the various exchanges and, where applicable, the radial distance between exchange and the terminal exchanges, per pair | 255.00 | 7.50 |
| | See Table A (Item 45.3) for distances in Windhoek area | | |
| 10.2.2.2 | For each of the portions of the line between the terminal exchanges and the customer's premises, per pair | 255.00 | 52.50 |
| 10.2.3 | If a portion of the line extends beyond the minimum-rental area, the extra distance is measured along the actual route or the nearest road, whichever is the shorter and the rental is payable per kilometre or portion thereof, per pair | 255.00 | 7.50 |
| 10.4 | Installation charge: | | |
| 10.4.1 | Outdoor, per terminal point..... | 255.00 | See Item 10.2 |
| 11.0 | PERMANENT TELEVISION CHANNELS | | |
| 11.1 | Video, sound and service channels | None | Special Tariffs |
| 12.0 | REPLACEMENT CHARGES | | |
| 12.1 | Replacement, at the request of a customer. | | |
| 12.1.1.1 | Exchange of a telephone instrument at counter or at customer's premises simultaneous with other authorised works | 24.35 | None |
| 12.1.1.2 | Exchange at customer's premises - | | |
| 12.1.1.2.1 | First instrument | 200.00 | None |
| 12.1.1.2.2 | Every additional instrument | Item 12.1.1.1 | None |
| 12.1.1.3 | In cases where an Erica manual telephone is required as replacement of any other manual telephone, the exchange takes place at the customer's premises and the tariff as prescribed by item 12.1.1.1 is applicable. | | |
| 12.3 | Replacement of an existing switchboard by a smaller or larger switchboard, per equipped position (junction lines and extension lines) on new switchboard | 4.90 | None |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|-------------|--|--------------------------------|--|
| | | NS | NS |
| 12.4 | Replacement of an exchange-line service or plan-type service by a switchboard, per equipped position (junction lines and extension lines) on new switchboard | Item 16.40.1 | None |
| 12.5 | Replacement of an exchange connection or a switchboard by a plan-type service or replacement of any plan type service by any other plan-type service | Item 12.5.1 | None |
| 12.5.1 | With the exception of the existing exchange connection for which no installation charge is levied, such replacement shall be regarded as the provision of a new service and the full installation charge shall be payable, also i.r.o. existing as well as new extensions in the new system. | | |
| 12.7 | For the purpose of the charge mentioned in item 12.0 no installation charge shall be levied for existing exchange connections when customer's equipment is replaced | | |
| 13.0 | TRANSFER FEE | | |
| 13.1 | Indoor transfer of lines and apparatus, i.e. in the same building: | | |
| 13.1.1 | Exchange connection | 200.00 | None |
| 13.1.1.1 | Reduced transfer fee i.r.o. one main telephone service as defined in items 1.3, 2.3, 3.3, 4.3 and 7.3 for the recipient of a social or other pension and subject to the conditions prescribed in item 1.3..... | 76.65 | None |
| 13.1.2 | Any other telephone connection or device | 200.00 | None |
| 13.1.3 | For each pair of wires serving an extension connected to a switchboard, where the position of the extensions remains unchanged | 7.55 | None |
| 13.1.3.1 | If an extension is transferred indoors at the same time as the switchboard, only the transfer fee quoted in item 13.1.2 is payable in respect of such extension and the cost in item 13.1.3 falls away. | | |
| 13.1.5.2 | Conference facilities, per unit | 23.05 | None |
| 13.1.8 | BTS printer for call logging/management: | | |
| 13.1.8.1 | Indoor transfer | 200.00 | None |
| 13.1.8.2 | Outdoor transfer | 255.00 | None |
| 13.2 | Outdoor transfer of lines and apparatus: | | |
| 13.2.1 | Transfer fee when a boat moves from one quay to another per occasion | 200.00 | None |
| 13.2.2 | All other cases except that quoted in item 13.2.1 are regarded as the suspension of an existing service and the provision of a new service at the applicable installation charge and adjustment of rental, where necessary. | | |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|--------|---|--------------------------------|--|
| | | N\$ | N\$ |
| 14.0 | PRIVATE LINES BETWEEN DIFFERENT EXCHANGES OR GROUPED EXCHANGE SYSTEMS | | |
| 14.1 | Bothway speech circuits: | | |
| 14.1.1 | 24 hours per day | None | N\$6.95 per month per kilometre or portion thereof - minimum charge of N\$52.50 per month |
| 14.1.2 | Per hour for use every night of the year (18:00 to 06:00 during the same fixed times every night) | None | N\$0.40 per month per kilometre or portion thereof - minimum charge of N\$ 52.50 per month |
| 14.1.3 | Per hour (day time 06:00 to 18:00) | None | N\$0.20 per month per kilometre or portion thereof - minimum charge of N\$ 52.50 per month |
| 14.1.4 | Per hour (night time 18:00 to 06:00) | None | N\$0.20 per hour per kilometre or portion thereof - minimum charge of N\$52.50 per occasion |
| 14.1.5 | Wires between the terminal exchange and the customer's premises. (These wires shall be rented permanently.) | Item 9.2.1 | Line rental as prescribed under item 10.2 |
| 14.2 | Bothway wire circuit or 4-wire physical circuit (10 kHz or 15 kHz) for music transmission: | | |
| 14.2.1 | 24 hours per day | None | N\$12.00 per month per kilometre or portion thereof - minimum charge of N\$1210.00 per month |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|----------|---|--------------------------------|---|
| | | N\$ | N\$ |
| 14.2.2 | Per hour for every night of the year (1800 to 1600 during the same fixed times every night) | None | 0.65c per hour per month per kilometre or portion thereof - minimum charge - N\$ 121.00 |
| 14.2.3 | Per hour (day time 0600 to 1800)..... | None | 0.40c per hour per month per kilometre or portion thereof - minimum charge - N\$ 121.00 |
| 14.2.4 | Per hour (night time 18:00 to 06:00) | None | 0.30c per hour per month per kilometre or portion thereof - minimum charge - N\$ 121.00 |
| 14.2.5 | Wires between terminal exchange and the customer's premises (These wires shall be rented permanently) | Item 9.2.1 | Line rental as prescribed under item 10.2 |
| 14.3 | Wide-band lines for newspaper and facsimile transmissions (rental includes the use of individual speech channel for duration transmission): | | |
| 14.3.1 | 48 kHz - One way only (see item 14.3.3 for bothway): | | |
| 14.3.1.1 | 24 hours per day | None | N\$35.55 per month per kilometre or portion thereof - minimum charge of N\$524.85 |
| 14.3.1.2 | Per hour for use every night of the year (18:00 to 06:00 during the same fixed times every night) | None | N\$1.85 per hour per month per kilometre or portion thereof - minimum charge of N\$ N\$524.85 per month |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|----------|--|--------------------------------|--|
| | | N\$ | N\$ |
| 14.3.1.3 | Per hour (day time 06:00 to 18:00) | None | 0.75c per hour per kilometre or portion thereof – minimum charge of N\$234.45 per occasion |
| 14.3.1.4 | Per hour (night time 18:00 to 06:00) | None | 0.50c per hour per kilometre or portion thereof – minimum charge of N\$234.45 per occasion |
| 14.3.1.5 | Wires between terminal exchange and customer's premises. (These wires shall be rented permanently) | None | Line rental as prescribed under item 10.2 |
| 14.3.2 | 240 kHz - one way only (see item 14.3.3 for bothway): | | |
| 14.3.2.1 | 24 hours per day..... | None | N\$72.40 per month per kilometre or portion thereof – minimum charge of N\$524.85 per month |
| 14.3.2.2 | Per hour every night of the year (1800 to 0600 during the same fixed times every night) | None | N\$3.50 per month per kilometre or portion thereof – minimum charge of N\$524.85 per month |
| 14.3.2.3 | Per hour (day time 0600 to 1800)..... | None | N\$1.15 per hour per kilometre or portion thereof – Minimum charge of N\$220.50 per occasion |
| 14.3.2.4 | Per hour (night time 1800 to 0600)..... | None | 0.65c per hour per kilometre or portion thereof – minimum charge of N\$220.50 per occasion |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|----------|--|----------------------------------|---|
| | | NS | NS |
| 14.3.2.5 | Wires between terminal exchange and customer's premises. (These wires shall be rented permanently) | None | Line rental as prescribed under item 10.2 |
| 14.3.3 | The rental for bothway transmission is double that for one-way transmission. | | |
| 15.0 | CELLULAR SYSTEM | As per INTERCONNECTION AGREEMENT | |
| 16.0 | MISCELLANEOUS RATES | | |
| 16.3 | Extra jack: | | |
| 16.3.1 | Provision of new extra jack | 200.00 | None |
| 16.3.5 | Re-running of extension drop-wire or indoor-wire... | 200.00 | None |
| 16.4 | Wires for supplementary facilities at private automatic branch exchanges: | | |
| 16.4.1 | Indoor: | | |
| 16.4.1.1 | 1 to 3 pair | 200.00 | 6.05 |
| 16.4.1.2 | 4 to 7 pair | 200.00 | 8.25 |
| 16.4.1.3 | 8 to 13 pair | 255.00 | 12.10 |
| 16.4.1.4 | 14 pair and more, per 14 pair | 255.00 | 14.30 |
| 16.4.2 | Outdoor: | | |
| 16.4.2.1 | 1 to 3 pair | 255.00 | 35.85 |
| 16.4.2.2 | 4 to 7 pair | 255.00 | 38.40 |
| 16.4.2.3 | 8 to 13 pair | 255.00 | 42.50 |
| 16.4.2.4 | 14 pair and more | 255.00 | 44.40 |
| 16.6 | Subscriber private meter for use by a customer at an automatic exchange with variable time interval metering | 200.00 | 36.60 |
| 16.7 | Activating of meterpulse injection in telephone exchanges | None | 24.95 |
| 16.7.1 | Charges as prescribed for items 16.6 and 16.7 are both payable when a Subscriber Private Meter (SPM) is provided. | | |
| 16.8 | Bells, klaxon horns, tone callers, etc. (indoor and outdoor): | | |
| 16.8.1 | Per bell..... | 200.00 | None |
| 16.8.3 | Extra tone caller on Protea telephone..... | 200.00 | None |
| 16.8.4 | Klaxon horn..... | 200.00 | None |
| 16.8.5 | Siren..... | 200.00 | 6.95 |
| 16.9 | Additional ringing facilities on switchboard..... | 140.30 | None |
| 16.10 | Handset/Headset for BTS and DPS..... | 200.00 | 26.55 |
| 16.12 | Telephone sound amplifier for the hard of hearing..... | 123.85 | None |
| 16.17 | Directory entries: | | |
| 16.17.1 | Name, address and telephone or telex number, as well as business description with a maximum of three words, once in every issue, except cases quoted in items 16.17.2 and 16.17.3 (See Telecommunication Regulation H.7(2)). | | |
| 16.17.2 | Private-bag or private-box number with or without the name of the town, per year | 9.05 | None |
| 16.17.3 | Additional entry, per year | 37.25 | None |
| 16.17.4 | Additional entry and additional wording..... | 46.25 | None |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|----------------|---|--------------------------------|--|
| | | N\$ | N\$ |
| 16.18.1 | After hours repair service/installation of new service | 394.35 | None |
| 16.18.2 | Professional fee i.r.o. application for new service as well as alterations on PABX systems | 200.00 | None |
| 16.19 | Reconnection charge for telephone service suspended due to non-payment: | | |
| | Only applicable if reconnected within 30 days after due date | | |
| 16.19.1 | Per occasion: during office hours | 70.00 | None |
| 16.19.1.1 | Per occasion: after hours | 200.00 | None |
| 16.19.1.2 | Re-connection fee after 30 days | 255.00 | None |
| 16.19.2 | Restoration of service suspended at distribution point | 255.00 | None |
| 16.20 | Reminder Fee | | |
| 16.20.1 | Reminder Fee - Letter..... | 4.95 | None |
| 16.20.2 | Reminder Fee - Telephone..... | 3.35 | None |
| 16.20.3 | Letter after suspension..... | 12.25 | None |
| 16.20.4 | Interest on overdue accounts..... | 16% p.a. | None |
| 16.20.5 | Letter prior to discontinuance..... | 12.25 | None |
| 16.20.6 | Letter after discontinuance..... | 12.25 | None |
| 16.21 | Hunting and Barring facilities | | |
| 16.21.1 | Hunting facilities..... | 30.25 | None |
| 16.21.2 | Barring facilities..... | 30.25 | None |
| 16.22 | Re-arrangement of facilities and of after-hours connections on extension lines of PABX systems | | |
| 16.22.1 | For every individual change of facility or after-hours connection..... | 30.25 | None |
| 16.23 | Copying fee: | | |
| 16.23.1 | Telephone accounts, photo copy, per page | 2.90 | None |
| 16.24 | Search fee: | | |
| 16.24.1 | Trunk-call tickets disputed, per ticket | 2.90 | None |
| 16.24.2 | Phonograms, for every 100 forms | 2.90 | None |
| 16.24.3 | Meter queries: per query | 16.00 | None |
| 16.25.1 | DETAILED BILLING | | |
| 16.25.1.1 | MONTHLY DETAILED BILLING | None | None |
| 16.25.1.2 | Residential customers | None | 11.00 |
| 16.25.1.3 | Business customers..... | None | 17.00 |
| 16.25.1.4 | Corporate..... | None | Negotiable |
| 16.25.1.7 | On magnetic media..... | None | 40.00 |
| 16.25.5 | Surcharge for use of telephone attachments on telephone lines..... | None | 5.75 |
| 16.26 | Diversion of calls: | | |
| 16.26.1 | Diversion, per occasion per 24 hours or portion thereof..... | 4.05 | None |
| 16.26.3 | Connection fee per occasion | 15.45 | None |
| | NB - The charge mentioned in item 16.26.3 is payable over and above the charges mentioned in item 16.26.1 | | |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|-----------|--|--------------------------------|--|
| | | N\$ | N\$ |
| 16.27 | Change of telephone number at the request of the customer. | | |
| 16.27.1 | Charge payable for every individual change of telephone number..... | 66.45 | None..... |
| 16.28 | Change of the name and/or title of the customer or the transfer of an existing service to another customer: | | |
| 16.28.1 | Registration fee payable per individual case (main record) at a specific address, irrespective of the number of services involved, where:- | | |
| 16.28.1.1 | An existing service is taken over between spouses and/or brothers and sisters of the same parents and between such parents and their children without division of the current account (The onus shall be on the applicant to bring to the attention of the Managing Director that he qualifies for this tariff and must also provide sufficient proof thereof, otherwise the tariff in 16.28.1.2 applies)..... | 30.25 | |
| 16.28.1.2 | A service is taken over by another customer without division of the current account, with the exception of the cases mentioned in 16.28.1.1..... | 66.45 | None..... |
| 16.28.1.3 | A change of name and/or title of customer excluding those mentioned in item 16.28.3 takes place | 30.25 | None..... |
| 16.28.2 | All other cases where division of the current account or change of number is involved i.r.o.- | | |
| 16.28.2.1 | First main service | 116.35 | None..... |
| 16.28.2.2 | Every additional main service | 44.25 | None..... |
| 16.28.3 | Registration fee where an existing service is transferred to the name of a customer who qualifies for free rental | None..... | None..... |
| 16.29 | Enquiries in connection with the cost and/or duration of trunk calls: | | |
| 16.29.1 | Per enquiry in connection with the cost and/or duration of a completed manually switched trunk call | 2.90 | None..... |
| 16.30 | Fixed-time trunk call, extra charge..... | 2.90 | None..... |
| 16.31 | Personal-service call, extra charge..... | 2.90 | None..... |
| 16.32 | Collect call: | | |
| | Extra charge payable by the customer to whose telephone the call was made | 2.70 | None..... |
| 16.34 | Call distributors (key-and-lamp units): | | |
| 16.34.1 | Call distributors switchboard, per 10 lines or part thereof | 7.00 | 31.45..... |
| 16.34.2 | Lines: In respect of each exchange line or extension line that is terminated on the first unit, the relevant prescribed installation charge and monthly rental apply | | |
| 16.34.3 | Extension of lines from one unit to the next unit, per line | 33.55 | None..... |
| 16.34.4 | When existing services such as exchange lines and extension lines that have to be terminated on distributors have to be transferred indoors at the same time, only the transfer fees prescribed at 13.0 apply. The installation charge prescribed at 16.34.2 is not payable i.r.o. such transfers | | |
| 16.35 | Telephone service on board of a ship..... | 255.00 | 52.50..... |

| No. | Service | INSTALLATION AND OTHER CHARGES N\$ | MONTHLY RENTAL UNLESS OTHERWISE STATED N\$ |
|----------------|--|--|--|
| 16.40 | Installation and maintenance on switchboard (PMBX) and extension lines per equipped position): | | |
| 16.40.1 | For use in automatic exchange areas | 10.30 | 8.45 |
| 16.40.2 | For use in non-automatic exchange areas | 10.30 | 6.05 |
| 16.41 | Maintenance on PABX systems | | |
| 16.41.1 | Maintenance..... | None | 52.50 |
| 16.41.2 | Per equipped position..... | None | 2.80 |
| 16.42.4 | TELEPLUS SERVICES: | (per unit) | |
| 16.42.4.1 | Abbreviated dialing..... | 0.33 | 12.10 |
| 16.42.4.2 | *Hotline..... | 0.33 | None |
| 16.42.4.3 | Hotline delayed..... | 0.33 | None |
| 16.42.4.4 | Call Barring on outgoing calls (Cust Controlled)..... | 0.00 | None |
| 16.42.4.5 | Call Barring on outgoing calls (Telecom)..... | 0.00 | None |
| 16.42.4.6 | *Call Barring on incoming calls..... | 0.00 | None |
| 16.42.4.7 | *Total Call Barring | 0.33 | None |
| 16.42.4.8 | Three party call..... | 0.33 | None |
| 16.42.4.9 | Call forwarding to any number..... | 0.33 | None |
| 16.42.4.10 | Immediate call forwarding to any number on no reply | 0.33 | None |
| 16.42.4.11 | Immediate call forwarding to any number on busy..... | 0.33 | None |
| 16.42.4.12 | Do-not-disturb service..... | 0.33 | None |
| 16.42.4.13 | Call waiting..... | 0.33 | None |
| 16.42.4.14 | Call forwarding to an announcement..... | 0.33 | None |
| 16.42.4.15 | Call forwarding to a manual answering service..... | 0.33 | None |
| 16.42.4.16 | Call forwarding to a manual answering service on no reply | 0.33 | None |
| | *A connection fee of N\$30.25 is payable on the application of these services | | |
| 16.43 | Telephone Conference Call: | | |
| 16.43.1 | Connection fee per occasion for the total number of connections established | 34.25 | None |
| 16.43.2 | Local and trunk-call charges: The prescribed charge (item 17.0) Plus the charge for a personal call (item 16.31) are payable in respect of each individual connection. The call charges are assessed from the exchange where the conference switchboard exists and is payable in addition to the connection fee prescribed in item 16.43.1. | | |
| 16.43.3 | The connection fee mentioned in item 16.43.1 is payable when a booked conference call is cancelled within two hours before its commencement. | | |

| No. | Service | INSTALLATION AND OTHER CHARGES N\$ | MONTHLY RENTAL UNLESS OTHERWISE STATED N\$ |
|----------------|---|--|--|
| 16.44 | BTS (Business Telephone System): | | |
| 16.44.2 | BTS 24, 70, 128 & 224: | | |
| 16.44.2.1 | Control unit: | | |
| 16.44.2.1.1 | BTS 70 | 461.05 | 194.20 |
| 16.44.2.1.2 | First cabinet (BTS 224) (8 interface card positions) | 695.40 | 271.80 |
| 16.44.2.1.3 | Additional cabinet (65 ports and more) | 634.35 | 367.45 |
| 16.44.2.1.4 | Service card | None | 95.65 |
| 16.44.2.1.5 | Processor card | None | 155.15 |
| 16.44.2.1.6 | Mixed extension interface card (3 terminals and 5 telephone circuits) | None | 124.15 |
| 16.44.2.1.7 | Telephone interface card (16 telephone circuits) | None | 261.30 |
| 16.44.2.1.8 | Telephone interface card (8 telephone circuits)..... | None | 152.05 |
| 16.44.2.1.9 | Terminal interface card (8 terminal circuits)..... | None | 74.50 |
| 16.44.2.1.10 | Exchange-line interface circuit (8 exchange line positions) | None | 99.90 |
| 16.44.2.1.11 | Exchange-line module (per equipped exchange line) | None | 25.70 |
| 16.44.2.1.12 | Meter-pulse detector module | None | 12.90 |
| 16.44.2.1.13 | Interface card (1+4+3)..... | None | 129.45 |
| 16.44.2.1.14 | Flexi trunk interface..... | None | 64.00 |
| 16.44.2.1.15 | Exchange line module flexi trunk..... | None | 15.65 |
| 16.44.2.1.16 | Digital trunk interface..... | None | 156.30 |
| 16.44.2.1.17 | ISX-100 terminals..... | 189.95 | 129.45 |
| 16.44.2.1.18 | Screen base console interface..... | 189.95 | 89.80 |
| 16.44.2.1.19 | ITM software..... | 189.95 | 99.80 |
| 16.44.2.1.20 | Executive terminal handsfree..... | 189.95 | 99.80 |
| 16.44.2.1.21 | Standard terminal handsfree..... | 189.95 | 88.05 |
| 16.44.2.1.22 | Terminal emulation software..... | 189.95 | 39.20 |
| 16.44.2.2 | Programming charges: | | |
| 16.44.2.2.1 | First reprogramming of a new system within 14 days from the date of installation | None | None |
| 16.44.2.2.2 | When reprogramming must be done without a visit to the customer's premises or to cater for additional exchange line, tie-lines or extension lines | None | None |
| 16.44.2.2.3 | Reprogramming which requires a visit to the customer's premises or cancellation of signed and accepted quotation | 206.55 | None |
| 16.44.2.3 | Exchange lines: | | |
| 16.44.2.3.1 | Per exchange line | | |
| 16.44.2.4 | Extension-line services: | | |
| 16.44.2.4.1 | Extension line with standard telephone: | | |
| 16.44.2.4.1.1 | Per extension | | |
| 16.44.2.4.2 | Extension line with BTS terminal: | | |
| 16.44.2.4.2.1 | Per extension line with standard BTS terminal | Item 8.1.1 | 57.70 |
| 16.44.2.4.2.2 | BTS loudspeaking terminal | Item 8.1.1 | 68.85 |
| 16.44.2.5 | Tie-lines: | | |
| 16.44.2.5.1 | Per tie-line | Item 10.0 | |

| No. | Service | INSTALLATION AND OTHER CHARGES N\$ | MONTHLY RENTAL UNLESS OTHERWISE STATED N\$ |
|--------------------------|--|--|--|
| 16.44.2.6 16.44.2.6.1 | Battery backup unit: Per unit | 349.95 | 152.05 |
| 16.44.2.7 | Optional equipment: | | |
| 16.44.2.7.1 | Data interface (terminal) | 70.70 | 4.45 |
| 16.44.2.7.2 | Data interface (standalone) | 118.35 | 21.05 |
| 16.44.2.7.3 | Line busy indication unit | 118.35 | 48.95 |
| | NB - The installation charges under items 16.44.2.7.1 and 16.44.2.7.3 fall away if provided simultaneously with an extension instrument | | |
| 16.44.2.8.1 | BTS Printer for call logging/Management..... | 325.50 | 205.60 |
| 16.44.2.8.2 | Integrated Telephone Management system..... | 325.50 | 325.85 |
| 16.44.3 | Transfers - BTS 60 BTS 24 and BTS 128, 70 & 224: | | |
| 16.44.3.1 | Indoor transfer per extension from another system or within the same system (terminal or standard telephone): | | |
| 16.44.3.1.1 | Where the position of the extension changes | As prescribed for item 13.1.2 | |
| 16.44.3.1.2 | Where the position of the extension remains unchanged.. | As prescribed for item 13.1.3 | |
| 16.44.4 | In the event of the replacement of an existing PMBX, PABX, DPS or HTS by a new PABX/BTS where the extensions remain unchanged and in the same positions, only the prescribed transfer fees (Tariff item 13.1.3) for pairs of wires serving extensions are payable irrespective of a third wire being involved or not. If the BTS control unit or new PABX is not installed in the same position as the existing switchboard the prescribed indoor transfer fee (Item 13.1.1 of the Tariff List) i.r.o. existing junction lines (PBX lines) must additionally be raised. Where the customer keeps his existing extension cabling, but requires the telephone instrument concerned to be replaced simultaneously he must be debited with the charge prescribed under item 12.1.1.1 of the Tariff List) | | |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|-----------|---|--------------------------------|---|
| | | N\$ | N\$ |
| 16.45 | Conversion of existing telephone service from bi-directional to unidirectional working or vice versa NB- The charge under this item falls away when the conversion is arranged simultaneous with a change of telephone number (item 16.27) | 70.70 | None |
| 16.46 | 6x2-wire converter to provide telephone attachments on Rural connections (Magnolia interface)..... | 135.65 | 74.25 |
| 16.48 | Installation only of privately owned systems at customer premises Control units, per unit: 1. BTS Micro..... 2. DPS 12..... 3. Hicom | 471.05 307.20 162.55 | Service level agreement can be sign Service level agreement can be sign Service level agreement can be sign |
| | Extension points, per extension..... | 200.00 | Service level agreement can be sign |
| 16.48.2 | Maintenance | | |
| 16.48.2.1 | Per port..... | None | 11.05 |
| 16.48.2.2 | Per extension..... | None | 2.85 |
| 16.49 | Route restriction unit Mk II | 183.45 | 158.60 |
| 16.49.1 | Termination of lines on a unit, per line | None | |
| 16.49.2 | Reprogramming: | | |
| 16.49.2.1 | First reprogramming of a new system w/in 14 days a/t the date of installation | None | None |
| 16.49.2.2 | All other cases | 144.80 | None |
| 16.5 | Facsimile services: | | |
| 16.50.1.1 | Message send only : 33c per metering period plus N\$3-90 per page (A4) or portion thereof | | |
| 16.50.1.1 | Message receive only: N\$3-90 per page (A4) or portion thereof | | |
| 16.51 | Abortive maintenance visit, per occasion: | | |
| 16.51.1 | Customers will be called upon to defray the cost incurred in respect of an abortive maintenance visit due to privately owned telecommunications equipment..... | 196.65 | None |
| 16.52 | PABX's | | |
| 16.52.1 | Triccy..... | 500.00 | 94.15 |
| 16.52.2 | Euroset Line 16..... | 500.00 | 580.05 |
| 16.52.3 | Hicom 112 Version 2.1..... | 700.00 | 157.65 |
| 16.52.4 | Hicom 118 Version 2.1..... | 700.00 | 177.90 |
| 16.52.5 | Hicom 150 | 1,500.00 | 395.55 |
| 16.53 | HF Radio Equipment: | | |
| 16.53.1 | When Company HF radio equipment is used: | | |
| 16.53.1.1 | Radio base station (per station) | 255.00 | 121.85 |
| 16.53.1.2 | Mobile radio (per set) | 255.00 | 110.75 |
| 16.53.1.3 | Portable radio (per set) | None | 110.75 |
| 16.53.1.4 | Rental per month per radio in respect of direct HF Radio Links | None | 186.00 |
| 16.53.1.5 | Handling charges for calls to and from Walvis Bay. Radio, per minute | 2.90 | |
| | Notes: The rental charges for the first year plus the installation charge as quoted in items 16.53.1.1, 16.53.1.2 and 16.53.1.3 are payable in advance upon application. | | |

| No. | Service | Unit cost |
|--------|--|------------|
| 17.0 | LOCAL AND TRUNK-CALL CHARGES | N\$ |
| | Unit cost per metering period for metered calls made from: | |
| 17.1.1 | Customers | 0.33 |
| 17.1.2 | Payphones | 0.40 |

17.1.3 Table A & Table B:

The metering periods for direct-dialled calls contained in Table A are applicable to services connected to exchanges in Namibia and the Republic of South Africa.

The tariffs for manually operated calls contained in Table B are applicable to services connected to exchanges in Namibia.

TABLE A: Direct Dialled calls – Automatic

| Rate | For distances up to and including (km) | VTI-metering i.r.o. calls from customer phones | N\$ |
|---------|--|--|-------------|
| | | Metering period in seconds | Normal Rate |
| A | Local | 180 | 0.11 |
| B | 100 | 39 | 0.51 |
| C | 200 | 20 | 1.00 |
| D | 200 + | 18 | 1.11 |
| F | To RSA only | 9 | 2.18 |

| Rate | For distances up to and including (km) | VTI-metering i.r.o. calls from customer phones | N\$ |
|---------|--|--|-------------|
| | | Metering period in seconds | Normal Rate |
| A | Local | 360 | 0.06 |
| B | 100 | 52 | 0.38 |
| C | 200 | 28 | 0.70 |
| D | 200 + | 25 | 0.79 |
| F | To RSA only | 13 | 1.50 |

TABLE B: Operator controlled calls - Manual

| Rate | For distances up to and including (km) | From and to customers | | From payphones | | N\$ |
|---------|--|-----------------------|----------|------------------------|-------|------|
| | | Rate per minute (N\$) | | Rate per three minutes | | |
| | | I (d) | II (e) | I (f) | I (g) | |
| A | Local | 0.33 (h) | 0.33 (h) | 0.40 | | 0.40 |
| B | 100 | 0.61 | 0.46 | 1.86 | | 1.38 |
| C | 200 | 1.20 | 0.84 | 3.60 | | 2.57 |
| D | 200 + | 1.33 | 0.95 | 4.00 | | 2.88 |

(a) Metering periods in seconds applies from 07h00 to 19h00 weekdays, Monday to Friday.

(b) Applies from 19h00 to 07h00 weekdays and 19h00 on Friday to 07h00 on Monday.

(c) The period is calculated from the moment that the connection is established and a minimum call period of 1 minute applies: call charges for all national operator connected calls are to be calculated pro-rata per minute from commencement.

(d) and (f) Applies from 06h00 to 24h00 daily.

(e) and (g) Applies from 00h00 to 06h00 daily

(h) Calls are timed by the operators at the rate of one unit.

17.2 OPERATOR CONTROLLED CALLS TO THE REPUBLIC OF SOUTH AFRICA:

- * All calls to the RSA are charged per minute.
- * Off-Peak Rate =40% discount of Normal Rate.

| Operator controlled calls to South Africa | |
|---|-----------------|
| RATE | RATE PER MINUTE |
| | N\$ |
| A..... | 2.62 |
| B..... | 1.80 |

Rate A applies from 06h00 to 24h00 daily.

Rate B applies from 00h00 to 06h00 daily.

A minimum charge of one minute is applicable to RSA

The period is calculated from the moment that the connection is established and is calculated per minute or part thereof.

PART 2: INLAND TELEGRAPH RATES

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|-------------|--|--------------------------------|--|
| | | N\$ | N\$ |
| 19.0 | Phonogram and Printergram charges | | |
| 19.1 | Phonograms | | |
| 19.1.1 | Basic charge..... | 6.40 | None |
| 19.1.2 | Charge per word..... | 0.30 | None |
| 19.2 | Printergrams | | |
| 19.2.1 | Basic charge..... | 5.25 | None |
| 19.2.2 | Charge per word..... | 0.30 | None |
| 21.0 | RENTAL AND INSTALLATION CHARGES FOR TELEX SERVICES, TELEPRINTER EQUIPMENT AND TELETEX SERVICES | | |
| 21.1 | Telex services: | | |
| 21.1.1 | Telex line without terminal equipment | 255.00 | 52.50 |
| 21.1.2 | Telex line with interface unit for private terminal equipment | 255.00 | 129.45 |
| 21.1.4 | Telex line and teleprinter with memory and editing facilities | 255.00 | 327.85 |
| 21.1.5 | Telex line with teleprinter (T1000) | 255.00 | 211.15 |
| 21.2 | Teleprinter equipment (not terminated on the public switched network): | | |
| 21.2.1 | Send/receive teleprinter without automatic transmitter and re-perforator attachments: | | |
| 21.2.1.1 | 50 baud | 255.00 | 129.45 |
| 21.2.1.2 | 75 baud | 255.00 | 142.45 |
| 21.2.2 | Receive only teleprinter: | | |
| 21.2.2.1 | 50 baud | 255.00 | 81.70 |
| 21.2.2.2 | 75 baud | 255.00 | 91.85 |
| 21.2.2.3 | Telex channel per kilometre or portion thereof..... | | 4.95 |
| 22.0 | MISCELLANEOUS CHARGES FOR TELEPRINTER SERVICES | | |
| 22.2 | Reconnection of a suspended teleprinter and telex service or of one temporarily suspended at the request of the customer..... | Charge as per item 16.19.1 | |
| 22.3 | Change of renter (only those cases where the service has not yet been suspended) - Transfer fee payable when change or renter is arranged, per transfer at a specific address, irrespective of the number of services involved | Charge as per item 16.28 | |
| 1122.4 | Replacement of existing teleprinter or change of signalling speed at the request of a customer | 185.55 | |
| 22.5 | Directory entries | Charge as per item 16.17 | |
| 22.7 | Local leads for telex connections (per pair, measured along the actual route or the nearest road, whichever is the shorter) | | |
| | Within the MRA..... | | None |
| | Beyond the MRA, per kilometre or portion thereof.. | | 7.50 |
| 22.8 | Change of telex number at the request of a customer: | | |
| 22.8.1 | Charge payable for every individual change of telex number/mnemonic abbreviation | 185.55 | |
| 23.0 | TELEX SERVICE, TELEPRINTER EQUIPMENT TRANSFER FEE | Indoor | Outdoor |
| 23.1 | TELEX SERVICE WITH OR WITHOUT TERMINAL EQUIPMENT | 200.00 | 255.00 |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|-----------|--|--------------------------------|--|
| 24 | PRIVATE TELEPRINTER CIRCUITS | N\$ | N\$ |
| 24.1 | Wires (per pair) within the MRA of a telephone exchange or within a telephone exchange area in grouped telephone-exchange systems..... | 255.00 | 52.50 |
| 24.2 | Wires(per pair) that extend from a point within the MRA of a telephone exchange to a point beyond ... | | |
| 24.2.1 | Within the MRA..... | 255.00 | 52.50 |
| 24.2.2 | Beyond the MRA..... | | 7.50 |
| 24.3 | Wires between different telephone exchanges or between different telephone exchange areas in grouped telephone exchange areas in grouped telephone exchange systems. | | |
| 24.3.1 | For 50 or 75 baud teleprinters: per pair per kilometre or portion of a kilometre based on the radial distance between the two exchanges (rental for each portion of the line between the terminal exchanges and the customer's premises is calculated in accordance with item 24.2)..... | | 6.95 |

25.0 TELEGRAPH CIRCUITS BETWEEN DIFFERENT EXCHANGES OR EXCHANGE SYSTEMS ON A RADIAL DISTANCE BASIS:- PART-TIME

| TYPE OF CIRCUIT | | | | |
|---|--|--|--|---|
| Telegraph: | | | | |
| 50 baud and 75 baud Bothway voice frequency or physical duplex circuit. | 24 hours a day (rate per month per kilometre or portion thereof) | Every night of the year (rate per month per kilometre or portion thereof for each hour of use per night) (a) | Day time (rate per hour per kilometre or portion thereof for each hour of use per night) (b) | Night time (rate per hour per kilometre or portion thereof) (c) |
| Rental | N\$ 7.00 | 20c | 10c | 8c |
| Minimum charge..... | N\$52.50 per month | N\$52.50 per month | N\$52.50(d) | N\$52.50(d) |

- (a) 18h00 to 06h00 during the same period every night
- (b) 06h00 to 18h00
- (c) 18h00 to 06h00
- (d) For every occasion the circuit is used

| | | CHARGE |
|-------------|---|--------|
| | | N\$ |
| 27.0 | INLAND TELEX CALLS | |
| | (Charge per time unit) | 0.33c |
| 27.1 | Telex calls are metered automatically and calculated in time units of 60 seconds. | |
| 29.0 | PUBLIC TELEX CALL OFFICES | |
| 29.1 | Outgoing calls: | |
| 29.1.1 | Operator's fee: N\$7.50 per 15 minutes or portion thereof (calculated from the time the operator starts preparing the message for transmission until the call is terminated). | |
| 29.1.2 | Rental for machine: N\$1.60 for each 15 minutes or portion thereof (calculated from the time the operator starts preparing the message for transmission until the call is terminated). | |
| 29.1.3 | The ordinary call charge is also payable. A minimum charge for three minutes applies to all calls except those to which a minimum charge of one minute applies. Any portion of a minute will be rounded off to the next minute. | |
| 29.2 | Incoming calls: N\$3.00 per message. | |

PART 3: DATA SERVICES (INLAND)

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|--------------|--|--------------------------------|--|
| | | N\$ | N\$ |
| 30.0 | FULL TIME DATA CHANNELS | | |
| 30.1 | Circuits for data transmission up to and including 9 600 b/s, subject to item 30.1.2.2.3: | | |
| 30.1.1 | Indoor, wires only, per pair | 200.00 | None |
| 30.1.2 | Outdoor, whether terminated on equipment of Telecom Namibia Ltd or not, per terminal point: | | |
| 30.1.2.1 | Normal quality | 255.00 | As prescribed for item 30.1.3 |
| 30.1.2.2.3 | In case more than 100 pairs of wires or terminal points are installed or transferred simultaneously on the same premises, the installation or transfer fee to be recovered from the customer is based on the cost to undertake the work, provided such repayable cost is not less than the prescribed amount for 100 pairs of wires or, where applicable, 100 terminal points. In the latter cases the prescribed cost as for a maximum of 100 pairs of wires or 100 terminal points that is applicable. | | |
| 30.1.3 | Rental for outdoor wiring, i.e. lines of which the terminal points are not in the same building, shall be calculated as follows: | | |
| 30.1.3.1 | Lines with terminal points within the minimum-rental area of the exchange or within the same exchange area, irrespective of the length of the wires, per pair | None | 52.50 |
| 30.1.3.2 | Lines that extend from a point within the minimum-rental area of an exchange to a point beyond the minimum-rental area: | | |
| 30.1.3.2.1 | For the portion of the line within the minimum-rental area, irrespective of the length of the wires, per pair | None | 52.50 |
| 30.1.3.2.2 | For the portion of the line beyond the minimum-rental area, measured along the actual route or the nearest road, which-ever is the shorter, per kilometre portion thereof, per pair | None | 7.50 |
| 30.1.3.3 | Lines between different exchanges or between different exchange areas in grouped telephone exchange systems: | | |
| 30.1.3.3.1 | Line rental per kilometre or portion thereof, based on the radial distance between the various trunk-line exchanges/data centres and, where applicable, on the radial distance between the trunk-line exchanges/data centres and the terminal exchanges, per channel/junction line..... | None | 6.95 |
| 30.1.3.3.1.1 | If the line is shared, 70% rounded off to the nearest cent, of the total line rental calculated according to the charge prescribed in item 30.1.3.3.1, is payable by each customer. | | |
| 30.1.3.3.2 | For each portion of the line between the terminal exchanges and the customer's premises, per pair .. | None | 52.50 |
| | NOTE: - If any portion of the line mentioned in item 30.1.3.3.2 extends beyond the minimum-rental area, the rental for the excess distance is calculated as prescribed under item 30.1.3.2.2. | | |
| 30.1.4.4 | Indoor and outdoor optical fibre, point-to-point, without any TELECOM terminal equipment connected to it | N\$4,871.30 per pair of fibre | N\$2.10 per metre per pair of fibres per month |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|-------------|---|--------------------------------|--|
| | | N\$ | N\$ |
| 31.0 | TERMINAL POINT EQUIPMENT, TEST FACILITY AND TRANSFER FEE | | |
| 31.1 | Terminal point equipment: | | |
| 31.1.1 | Baseband modem (signal shaper) | 255.00 | 122.80 |
| 31.1.3 | Data modem: 200/300 and 600/1 200 b/s..... | 255.00 | 122.80 |
| 31.1.5 | Data modem: 1 200/2 400 b/s two-wire, full duplex | 255.00 | 196.00 |
| 31.1.7 | Data modem: 2 400/4 800 b/s | 445.45 | 402.40 |
| 31.1.8 | Data modem: 9 600 b/s | 646.55 | 685.85 |
| 31.1.10 | Differential transformer | 116.95 | 10.35 |
| 31.1.15 | Splitting amplifier with mounting case | 116.95 | 83.00 |
| 31.1.16 | Second splitting amplifier | 116.95 | 42.40 |
| 31.1.18 | Modem cabinet | None | 117.70 |
| 31.1.24 | Dial-backup facility, per modem | 116.95 | 42.35 |
| | | | |
| 33.1.25 | Modem (64kb/s) - Where Digicon is not available... | 550.00 | 340.55 |
| 33.1.26 | G703 - 2.048 Mbit/s on Copper | | |
| 33.1.26.1 | HDSL terminating unit, per NTU..... | 2433.95 | 1,778.85 |
| | Note: The tariffs for 33.1.25 & 33.1.26 are applicable where Digicon Nodes are not available and is per terminal point. | | |
| | | | |
| 31.3 | TRANSFER FEE: | Indoor | Outdoor |
| 31.3.1 | Baseband modem (signal shaper) | 135.65 | 255.00 |
| 31.3.6 | Differential transformer | 135.65 | 122.80 |
| 31.3.11 | Outdoor circuits, whether terminated on TELECOM equipment or not, per terminal point, subject to item 30.1.2.2.3: | | |
| 31.3.11.1 | Normal quality | 135.65 | 255.00 |
| 31.5 | Miscellaneous rates: | | |
| 31.5.2 | Reconnection charge for data service suspended owing to non-payment, per circuit | As prescribed for item 16.19.1 | None |
| | | | |
| 32.0 | PART-TIME DATA CHANNELS | | |
| 32.1 | THE SAME RATES AS THOSE PRESCRIBED FOR FULL TIME DATA CHANNELS IN ITEM 30.0 | | |

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|--------------|--|--------------------------------|--|
| | | NS | NS |
| 33.8 | TELEPAC | | |
| 33.8.1 | Terminal point equipment: | | |
| 33.8.1.1 | Modems and other equipment | As prescribed for item 31.1 | As prescribed for item 31.1 |
| 33.8.2 | Port charges per node: | | |
| 33.8.2.1 | X.25 port charges: | | |
| 33.8.2.1.1 | Single logical channel, up to 9 600 b/s..... | 255.00 | 533.05 |
| 33.8.2.1.1.1 | Per additional logical channel | None | 2.10 |
| 33.8.2.1.2 | Single logical channel, 48 kb/s | 255.00 | 859.70 |
| 33.8.2.1.2.1 | Per additional logical channel | None | 2.40 |
| 33.8.2.1.3 | Surcharge for permanent virtual circuit, per terminal | None | 17.80 |
| 33.8.2.1.4 | Surcharge per analogue modem at the node if provided at the customer's request while either a baseband modem or network terminating unit would suffice | None | 280.00 |
| 33.8.2.2 | X.25 port re-configuration..... | 81.25 | None |
| 33.8.2.3 | Triple-X port charge..... | 177.15 | 415.25 |
| 33.8.2.4 | Network user identification: (NUI) for Easy Access: | | |
| 33.8.2.4.1 | Registration per NUI (Not applicable to existing Beltel users) | 32.65 | None |
| 33.8.2.4.2 | User charge per NUI | None | 34.25 |
| 33.8.2.4.3 | Barring of access at time of registration | None | None |
| 33.8.2.4.4 | Barring and unbarring of access after registration, per occasion..... | 21.95 | None |
| 33.8.6 | National Call charges: | | |
| 33.8.6.1 | Packet-count charge per kilo segment during business hours (Monday-Friday: 06:00-18:00; Saturday: 06:00-13:00) | | |
| 33.8.6.1.1 | Normal priority | 0.35 | |
| 33.8.6.1.2 | Call duration per hour | 0.11 | |
| 33.8.6.1.3 | Connect time per hour for triple-X dial-up service: | | |
| 33.8.6.3.2.2 | Dial-out | 8.25 | |
| 33.8.6.4 | Call attempt charge | 0.05 | |

PART 4: INTERNATIONAL TELCOMMUNICATION RATES

34.0 TELEPHONE CALL CHARGES (EXCLUDING NEIGHBOURING COUNTRIES)

34.1 Operator-controlled calls:

| SERVICE TO | MINIMUM CHARGE FOR 3 MINUTES | RATE PER MINUTE | PERSONAL CALL FEE (WHERE AVAILABLE) |
|---|------------------------------|-----------------|-------------------------------------|
| | N\$ | N\$ | N\$ |
| ALL OVERSEAS COUNTRIES (EXCEPT GERMANY, UNITED KINGDOM AND NORTHERN IRELAND): | 34.95 | 11.65 | 11.65 |
| GERMANY | 24.00 | 8.00 | 8.00 |
| UNITED KINGDOM AND NORTHERN IRELAND | 30.95 | 10.30 | 10.30 |

34.1.1 Collect calls:

An additional charge as for one minute conversation time is payable by the customer to whose telephone the call was made.

34.2.0 Direct dialling to:

| | Rate per Minute | Unit Length in Seconds |
|-----------------------------------|-----------------|------------------------|
| 34.2.1 Overseas Countries: | | |
| 34.2.1.1 UK & USA | N\$8.60 | 2.30 |
| Sweden, Switzerland, | N\$8.50 | 2.33 |
| Netherlands, | N\$7.50 | 2.64 |
| Germany | N\$6.70 | 2.95 |
| Rest of the world | N\$9.70 | 2.04 |

Calls dialled direct from customers' telephone are registered at every unit at the above rate per seconds. Each unit costs 33c.

34.3 Datel and Facsimile calls:

Normal telephone call charge plus personal call fee where applicable.

35.0 TELEPHONE CALL CHARGES TO NEIGHBOURING COUNTRIES INCLUDING LESOTHO (KINGDOM OF), MALAWI (REPUBLIC OF), MOZAMBIQUE (PEOPLE'S REP. OF) AND SWAZILAND (KINGDOM OF) (ANGOLA AND SOUTH AFRICA EX

35.1 Direct Dialling:

35.1.1 Unit cost per metering period for metered calls from -

35.1.1.1 Customer's telephones: 33c

35.1.1.2 Payphones: 40c

35.1.2.1.1 **Peak Rate** (0700-1900 Monday to Friday) is registered at one unit every 8 seconds. Each unit costs 33c.

Normal Rate = N\$2.32 per minute

35.1.2.1.2 **Off-Peak Rate** (1900-0700 Monday to Friday and Friday 1900 to Monday 0700).

Each unit costs 33c. Off-Peak Rate = N\$1.64

(a) One unit is registered at the beginning of each call and an additional unit on the expire of each metered period for the duration of the call. In the case of payphones every fourth metering period during the duration of the call is ignored by the system.

35.2 OPERATOR-CONTROLLED CALLS:

| | Normal Rate | Off-Peak Rate |
|-------------------------------|------------------------------------|---------------|
| | FROM CUSTOMERS PHONES/3 min N\$ | |
| Botswana, (Republic of) | 8.35 | 6.00 |
| Lesotho (Kingdom of) | 8.35 | 6.00 |
| Malawi (Republic of) | 8.35 | 6.00 |
| Mozambique (Republic of)..... | 8.35 | 6.00 |
| Swaziland (Kingdom of) | 8.35 | 6.00 |
| Zambia (Republic of) | 8.35 | 6.00 |
| Zimbabwe (Republic of)..... | 8.35 | 6.00 |

(a) The period shall be calculated from the time that the caller is informed that the connection has been established.

(b) When the duration of a call exceeds three minutes, the charge for the extra time shall be calculated pro rata per minute.;

(c) **Normal Rate** applies from 06h00 to 24h00 daily.

35.4.0 Additional service fees:

35.4.1 **Collect calls:** As prescribed for item 16.32. Collect service is not available to Mozambique and Zimbabwe.

35.4.2 **Fixed-time trunk calls:** 50 percent of the call charge of three minutes.

35.4.4 **Personal calls:** Call charges for one minute

36.0 RADIOTELEPHONE CALLS FROM NAMIBIA AND FOREIGN CUSTOMERS

| Item No | Description of Service | RATE PER MINUTE |
|---------|---|---|
| 36.1 | Radiotelephone calls from Namibia ship stations and aircraft: | |
| 36.1.1 | <i>Manually</i> switched calls via | |
| | a) VHF | N\$3.45 plus landline charges - See Table A |
| | b) MF | N\$5.70 plus landline charges - See Table A |
| | (c)HF | N\$7.55 plus landline charges - See Table A |
| 36.1.2 | <i>Direct</i> dialled calls from Namibia ship stations and aircraft via Autolink. | See Table A - Landline charges |
| | a) VHF | N\$0.33 per radio unit of 6 seconds + landline charges(Table A) |
| | b) MF | N\$0.33 per radio unit of 4 seconds + landline charges(Table A) |
| | (c)HF | N\$0.33 per radio unit of 3 seconds + landline charges(Table A) |

TABLE A - Landline charges

Landline units for radiotelephone calls to/from NAMIBIA radiotelephone customers

| Distance (Km) | Direct dialled calls | | Operator controlled calls | |
|---|-----------------------------|--------------|---------------------------|----------|
| | *Metering period in seconds | | Rate per minute (N\$) | |
| *Each Landline unit equals N\$0.33 | Normal | Off-peak hrs | Normal Rate | Off-peak |
| Local | 180 | 360 | 0.33 | 0.33 |
| 20-100 | 39 | 52 | 0.61 | 0.46 |
| 100-200 | 20 | 28 | 1.20 | 0.84 |
| 200 + | 18 | 25 | 1.33 | 0.95 |
| South Africa | 9 | 13 | 2.62 | 1.80 |
| Other SADC countries in Southern Africa | 8 | 12 | 2.78 | 1.95 |
| Germany | 2.95 | 2.95 | 8.04 | 8.04 |
| Netherlands, | 2.64 | 2.64 | 9.00 | 9.00 |
| Sweden, & Switzerland | 2.33 | 2.33 | 10.20 | 10.20 |
| UK, USA | 2.30 | 2.30 | 10.32 | 10.32 |
| All other countries | 2.04 | 2.04 | 11.64 | 11.64 |
| Autolink:Rate I - 0700 to 1900 on weekdays | | | | |
| Autolink:Rate II -1900 to 0700 on weekdays and 1900 Friday to 0700 Monday | | | | |

| Item No | Description of Service | RATE PER MINUTE |
|---------|--|---|
| 36.2 | Radiotelephone calls from telephone and radiotelephone customers | |
| 36.2.1 | <i>Manually</i> switched calls via | |
| | a)VHF Maritime service | N\$3.45 per minute plus landline charges (See Table A) |
| | b) MF Maritime service | N\$5.70 per minute plus landline charges (See Table A) |
| | c) HF Maritime service | N\$7.55 per minute plus landline charges (See Table A) |
| | d) HF NNRT service | N\$3.45 per minute plus landline charges (See Table A) |
| 36.2.2 | <i>Direct</i> dialled calls from Radiotelephone customers via NNRT (Namibia National Radio Telephone Network)..... | N\$0.33 per radio unit of 6 seconds + landline charges(Table A) |

| Item No | Description of Service | RATE PER MINUTE |
|---------|---|---|
| 36.3 | Radiotelephone calls from Foreign ship stations and aircraft: | |
| 36.3.1 | Manually switched calls via | |
| | a) VHF | 3.45 GFCS plus landline charge (See Table B) |
| | b) MF | 5.70 GFCS plus landline charges (See Table B) |
| | (c)HF | 7.55 GFCS plus landline charges (See Table B) |
| 36.3.2 | Direct dialled calls from Foreign ship stations and aircraft via Autolink. | |
| | a) VHF | 0.33 GFCS per radio unit of 6 seconds+landline charge-Table B |
| | b) MF | 0.33 GFCS per radio unit of 4 seconds+landline charge-Table B |
| | (c)HF | 0.33 GFCS per radio unit of 3 seconds+landline charge-Table B |

TABLE B - Landline charges

Landline units for radiotelephone calls from FOREIGN radiotelephone customers

| Distance (Km) | Direct dialled calls | | Operator controlled calls | |
|---|-----------------------------|---------|---------------------------|---------|
| | *Metering period in seconds | | Rate per minute(GFCS) | |
| | Rate I | Rate II | Rate I | Rate II |
| <i>*Each Landline unit equals 0.33 GFCS</i> | | | | |
| Local | 180 | 360 | 0.33 | 0.33 |
| 20-100 | 39 | 52 | 0.61 | 0.46 |
| 100-200 | 20 | 28 | 1.20 | 0.84 |
| 200 + | 18 | 25 | 1.33 | 0.95 |
| South Africa | 9 | 13 | 2.62 | 1.80 |
| Other SADC countries in Southern Africa | 8 | 12 | 2.78 | 1.97 |
| Germany | 2.95 | 2.95 | 8.04 | 8.04 |
| Netherlands, | 2.64 | 2.64 | 9.00 | 9.00 |
| Sweden, & Switzerland | 2.33 | 2.33 | 10.20 | 10.20 |
| UK, USA | 2.30 | 2.30 | 10.32 | 10.32 |
| All other countries | 2.04 | 2.04 | 11.64 | 11.64 |

| Item No | Description of service | Rate per minute |
|---------|--------------------------------|-----------------|
| 37.0 | Calls via the INMARSAT system | N\$ |
| 37.1 | Direct dialled calls..... | |
| | Inmarsat A | 39.00 |
| | Inmarsat B | 24.00 |
| | Inmarsat C | 21.00 |
| | Inmarsat M | 24.00 |
| | Inmarsat Mm | 18.00 |
| 37.2 | Operator controlled Calls..... | |
| | Inmarsat A | 40.50 |
| | Inmarsat B | 25.50 |
| | Inmarsat C | 24.00 |
| | Inmarsat M | 25.50 |
| | Inmarsat mM | 19.50 |

| 37.3 | GMPCS RATES | N\$ |
|--------|-------------------------------|---------|
| | | Per min |
| 37.3.1 | Calls via the IRIDIUM system: | |
| | Direct dialled calls | 30.00 |
| | Operator Controlled calls | 33.00 |
| | | |
| 37.3.2 | CALLS via the ICO system: | |
| | Direct dialled calls | 24.00 |
| | Operator Controlled calls | 27.00 |

38.0

TELEX RATES

38.1

Telex rates (excluding Malawi and Zambia, Botswana, Lesotho, Mozambique, South Africa, Swaziland and Zimbabwe) The telex rates shown hereunder and under items 38.1.1, 38.1.2 and 38.1.3 are also payable for calls between teletex and telex customers. A minimum charge as for 3 minutes is levied for an operator controlled call whereas a minimum charge as for one minute is applicable to calls established automatically to customers in countries to which a fully automatic service is available.

| DESTINATION | RATE PER MINUTE | MINIMUM CHARGE FOR 3 MINUTES |
|--|-----------------|------------------------------|
| Abu Dhabi (U.A.E.) | 14.60 | 43.80 |
| Afghanistan, Democratic Republic of | 16.15 | 48.45 |
| Ajman (U.A.E.) | 14.60 | 43.80 |
| Alaska | 13.65 | 40.95 |
| Albania, People's Republic of | 11.85 | 35.55 |
| Algerian Democratic and Popular Republic (Algeria) | 11.85 | 35.55 |
| American Samoa | 11.85 | 35.55 |
| Andorra | 11.85 | 35.55 |
| Angola | 11.85 | 35.55 |
| Antigua | 16.15 | 48.45 |
| Argentine Republic | 9.55 | 28.65 |
| Aruba | 11.85 | 35.55 |
| Ascension | 9.55 | 28.65 |
| Australia | 5.95 | 17.85 |
| Austria | 5.95 | 17.85 |
| Azerbaijan | 16.15 | 48.45 |
| Azores | 9.55 | 28.65 |
| Bahamas, Commonwealth of the | 14.60 | 43.80 |
| Bahrain, State of | 14.60 | 43.80 |
| Bangladesh, People's Republic of | 14.60 | 43.80 |
| Barbados | 14.60 | 43.80 |
| Belgium | 9.55 | 28.65 |
| Belize | 16.15 | 48.45 |
| Benin, People's Republic of | 11.85 | 35.55 |
| Bermuda | 14.60 | 43.80 |
| Bolivia, Republic of | 14.60 | 43.80 |
| Brazil, Federative Republic of | 9.55 | 28.65 |
| British Virgin Islands | 16.15 | 48.45 |
| Brunei | 14.60 | 43.80 |
| Bulgaria, Peoples Republic of | 11.85 | 35.55 |
| Burkina Faso | 14.60 | 43.80 |
| Burundi, Republic of | 14.60 | 43.80 |
| Cameroon, United Republic of | 11.85 | 35.55 |
| Canada | 9.55 | 28.65 |
| Canary Islands | 9.55 | 28.65 |
| Cape Verde, Republic of | 13.55 | 40.65 |
| Cayman Islands | 13.55 | 40.65 |
| Central African Republic | 14.60 | 43.80 |
| Chad, Republic of the | 14.60 | 43.80 |

| DESTINATION | RATE PER MINUTE | MINIMUM CHARGE FOR 3 MINUTES |
|--|-----------------|------------------------------|
| | N\$ | N\$ |
| Chile | 14.60 | 43.80 |
| Colombia, Republic of | 14.60 | 43.80 |
| Comoros, Federal and Islamic Republic of the | 13.55 | 40.65 |
| Congo, People's Republic of the | 11.85 | 35.55 |
| Congo, Democratic Republic of the (Ex Zaire) | 14.60 | 43.80 |
| Costa Rica | 14.60 | 43.80 |
| Cote D'Ivoire | 11.85 | 35.55 |
| Croatia | 11.85 | 35.55 |
| Cuba | 14.60 | 43.80 |
| Cyprus, Republic of | 14.60 | 43.80 |
| Czech Federal Republic | 11.85 | 35.55 |
| Denmark | 9.55 | 28.65 |
| Djibouti, Republic of | 14.60 | 43.80 |
| Dominica | 15.34 | 46.02 |
| Dominican Republic | 14.60 | 43.80 |
| Dubai (U.A.E.) | 14.60 | 43.80 |
| Equador | 14.60 | 43.80 |
| Egypt, Arab Republic of | 11.85 | 35.55 |
| El Salvador, Republic of | 14.60 | 43.80 |
| Estonia | 11.85 | 35.55 |
| Ethiopia | 16.10 | 48.30 |
| Falkland Islands | 11.85 | 35.55 |
| Faroe Islands | 9.55 | 28.65 |
| Fiji | 16.10 | 48.30 |
| Finland | 9.55 | 28.65 |
| France | 11.85 | 35.55 |
| French Polynesia | 14.60 | 43.80 |
| Fujairah (U.A.E.) | 14.60 | 43.80 |
| Gabon, Republic | 11.85 | 35.55 |
| Gambia, Republic of the | 14.60 | 43.80 |
| Germany | 10.80 | 32.40 |
| Ghana | 11.85 | 35.55 |
| Gibraltar | 9.55 | 28.65 |
| Greece | 9.55 | 28.65 |
| Greenland | 9.55 | 28.65 |
| Grenada | 16.10 | 48.30 |
| Guadeloupe, French Department of | 11.85 | 35.55 |
| Guam | 14.60 | 43.80 |
| Guatemala | 14.60 | 43.80 |
| Guiana, French Department of | 11.85 | 35.55 |
| Guinea, Republic of | 14.60 | 43.80 |
| Guyana | 16.10 | 48.30 |
| Haiti, Republic of | 14.60 | 43.80 |
| Hawaii | 13.55 | 40.65 |
| Honduras, Republic of | 14.60 | 43.80 |
| Hong Kong | 13.55 | 40.65 |

| DESTINATION | RATE PER MINUTE | MINIMUM CHARGE FOR 3 MINUTES |
|------------------------------------|-----------------|------------------------------|
| | N\$ | N\$ |
| Hungarian People's Republic | 9.55 | 28.65 |
| Iceland | 14.60 | 43.80 |
| India, Republic of | 14.60 | 43.80 |
| Indonesia, Republic of | 14.60 | 43.80 |
| Iran, Islamic Republic of | 14.60 | 43.80 |
| Iraq, Republic of | 14.60 | 43.80 |
| Ireland | 11.85 | 35.55 |
| Israel, State of | 11.85 | 35.55 |
| Italy | 9.55 | 28.65 |
| Jamaica | 14.60 | 43.80 |
| Japan | 13.55 | 40.65 |
| Jordan, Hahemite Kingdom of | 14.60 | 43.80 |
| Kenya, Republic of | 11.85 | 35.55 |
| Kiribati, Republic of | 13.55 | 40.65 |
| Korea, Republic of | 8.20 | 24.60 |
| Kuwait, State of | 13.55 | 40.65 |
| Latvia | 11.85 | 35.55 |
| Lebanon | 8.20 | 24.60 |
| Liberia, Republic of | 11.85 | 35.55 |
| Liechtenstein, Principality of | 9.55 | 28.65 |
| Lithuania | 11.85 | 35.55 |
| Luxembourg | 9.55 | 28.65 |
| Macao | 16.10 | 48.30 |
| Madagascar, Democratic Republic of | 9.55 | 28.65 |
| Malaysia | 14.60 | 41.61 |
| Maldives, Republic of | 14.60 | 41.61 |
| Mali, Republic of | 14.60 | 41.61 |
| Malta, Republic of | 9.55 | 28.65 |
| Martinique, French Department of | 11.85 | 35.55 |
| Mauritius | 13.55 | 40.65 |
| Mexico | 14.60 | 41.61 |
| Moldova | 11.85 | 35.55 |
| Monaco | 8.20 | 24.60 |
| Montserrat | 16.10 | 48.30 |
| Morocco, Kingdom of | 14.60 | 43.80 |
| Myanmar | 16.10 | 48.30 |
| Nauru, Republic of | 9.55 | 28.65 |
| Nepal | 11.85 | 35.55 |
| Netherlands, Kingdom of the | 10.80 | 32.40 |
| Netherlands Antilles | 14.60 | 43.80 |
| New Caledonia and Dependencies | 14.60 | 43.80 |
| New Zealand | 11.85 | 35.55 |
| Nicaragua | 14.60 | 43.80 |
| Niger, Republic of the | 11.85 | 35.55 |
| Nigeria, Federal Republic of | 11.85 | 35.55 |

| DESTINATION | RATE PER MINUTE | MINIMUM CHARGE FOR 3 MINUTES |
|---|-----------------|------------------------------|
| | N\$ | N\$ |
| Norway | 9.55 | 28.65 |
| Oman, Sultanate of | 14.60 | 43.80 |
| Pakistan | 11.85 | 35.55 |
| Panama, Republic of | 14.60 | 43.80 |
| Papua-New Guinea | 11.85 | 35.55 |
| Paraguay, Republic of | 14.60 | 43.80 |
| Peru | 14.60 | 43.80 |
| Philippines, Republic of the | 14.60 | 43.80 |
| Poland, People's Republic of | 11.85 | 35.55 |
| Portugal | 9.55 | 28.65 |
| Puerto Rico | 14.60 | 43.80 |
| Qatar, State of | 14.60 | 43.80 |
| Ras Al-Khaimah (U.A.E.) | 14.60 | 43.80 |
| Reunion, French Department of | 11.85 | 35.55 |
| Roumania, Socialist Republic of | 11.85 | 35.55 |
| Russian Federation | 11.85 | 35.55 |
| Rwanda, Republic of | 8.20 | 24.60 |
| Ryukyu, Islands | 8.20 | 24.60 |
| St Helena | 9.55 | 28.65 |
| St Kitts/Nvis | 16.10 | 48.30 |
| St Lucia | 16.10 | 48.30 |
| St Pierre & Miguelon | 11.85 | 35.55 |
| St Vincent | 16.10 | 48.30 |
| Sao Tome and Principe, Democratic Republic of | 11.85 | 35.55 |
| Saudi, Arabia, Kingdom of | 14.60 | 43.80 |
| Senegal, Republic of the | 11.85 | 35.55 |
| Seychelles | 13.50 | 40.50 |
| Sharjah (U.A.E.) | 14.60 | 43.80 |
| Sierra Leone | 16.10 | 48.30 |
| Singapore, Republic of | 14.60 | 43.80 |
| Slovak Federal Republic | 11.85 | 35.55 |
| Slovenia | 11.85 | 35.55 |
| Solomon Islands | 16.10 | 48.30 |
| Somalia Democratic Republic | 11.85 | 35.55 |
| Spain | 11.85 | 35.55 |
| Sri Lanka, Democratic Socialist Republic of | 14.60 | 43.80 |
| Sudan, Democratic Republic of the | 14.60 | 43.80 |
| Suriname, Republic | 14.60 | 43.80 |
| Sweden | 10.80 | 32.40 |
| Switzerland, Confederation of | 12.60 | 37.80 |
| Syrian Arab Republic | 14.60 | 43.80 |
| Taiwan | 13.50 | 40.50 |
| Tanzania, United Republic of | 14.60 | 43.80 |
| Thailand | 14.60 | 43.80 |
| Togolese Republic | 14.60 | 43.80 |

| DESTINATION | RATE PER MINUTE | MINIMUM CHARGE FOR 3 MINUTES |
|--|-----------------|------------------------------|
| | N\$ | N\$ |
| Tonga, Kingdom of | 16.10 | 48.30 |
| Trinidad and Tobago | 14.60 | 43.80 |
| Tunisia | 11.85 | 35.55 |
| Turkey | 11.85 | 35.55 |
| Turks and Caicos Islands | 16.10 | 48.30 |
| Uganda, Republic of | 14.60 | 43.80 |
| Umm El Qaiwain (U.A.E.) | 14.60 | 43.80 |
| United Arab Emirates (U.A.E.) | 14.60 | 43.80 |
| United Kingdom of Great Britain and Northern Ireland | 7.90 | 23.70 |
| United States of America | 11.85 | 35.55 |
| Uruguay, Oriental Republic of | 14.60 | 43.80 |
| Vanuatu, Independent Republic of | 16.10 | 48.30 |
| Vatican City State | 11.85 | 35.55 |
| Venezuela, Republic of | 14.60 | 43.80 |
| Vietnam, Socialist Republic of | 16.10 | 48.30 |
| Virgin Islands (USA) | 13.87 | 41.61 |
| Western Samoa | 16.10 | 48.30 |
| Yemen, Arab Republic | 14.60 | 43.80 |
| Yemen, Peoples Democratic Republic of | 16.10 | 48.30 |
| Yugoslavia | 11.85 | 35.55 |

| No. | Destination | Rate |
|--------|---|---|
| 38.1.1 | Telex rates: Metering of (a) (a) Botswana (Republic of), Lesotho (Kingdom of), Mozambique (People's Republic of), South Africa (Republic of) and Swaziland (Kingdom of) (b) Malawi, Zambia (Republic of) and Zimbabwe | 33c per unit. Units are metered automatically in time units of 12 seconds. 33c per unit. Units are metered automatically in time of 6 seconds. |
| 38.1.2 | Telex rates via the INMARSAT systems | N\$40.95 per minute |

39.0 Radiotelex & Radiotelegrams**39.1 Radiotelex calls**

| | DESTINATION | RATE PER MINUTE |
|----------|---|--|
| 39.1.1 | Radiotelex calls to ship stations | |
| | Manually switched radiotelex calls via Namibian Coast stations..... | N\$ 11.00 per minute |
| | Manually switched radiotelex calls via South African Coast stations..... | N\$ 20.50 per minute |
| | Radiotelex calls dialled via Namibian Coast stations (Automatic service when available) | 33c per radio unit of 1.5 seconds, 30c per landline unit of 1 minute |
| 39.1.2 | Radiotelex calls from Namibian ship stations: | (Coast Station + Landline charges) |
| | Coast station charge..... | N\$9.00 per minute via Namibian Coast stations |
| | Landline charges..... | N\$1.40 per minute to Namibia |
| | | N\$2.85 per minute to South Africa |
| | | N\$4.25 per minute to SADC countries in Southern Africa |
| | | N\$13.00 per minute to all other countries |
| 39.1.3 | Radiotelex calls from foreign ship stations: | |
| 39.1.3.1 | Manually switched calls: | |
| 39.1.3.2 | Coast station charges..... | 9.00 GFCS per minute via Namibia Coast stations |
| 39.1.3.3 | Landline charges..... | 1.40 GFCS per minute to Namibia |
| | | 2.85 GFCS per minute to South Africa |
| | | 4.25 GFCS per minute to other SADC countries |
| | | 13.00 GFCS per minute to all other countries |

| | | |
|-------------|---|--|
| 39.2 | Radiotelegram rates: | |
| 39.2.1 | Radiotelegrams to ships via Namibian Coast stations | N\$1.40 per word |
| 39.2.2 | Radiotelegrams to ships via foreign Coast stations | N\$2.85 per word plus telegram rates to the country in which the Coast station is situated. |
| 39.2.3 | Radiotelegrams from foreign ships via Namibian Coast stations..... | See ITU list of Coast stations |
| 39.2.4 | Radiotelegrams to ships via INMARSAT..... (NB. Minimum charge for 7 words is applicable to all Radiotelegrams) | N\$1.40 per word plus the cost of a telex call via INMARSAT |
| 39.2.5 | Radiotelegrams from Namibian ship stations: Coast station charges..... Landline charges..... | N\$1.40 per word via Namibian Coast stations 42c per word to SADC countries in Southern Africa |
| 39.2.6 | International Ship-shore charges | |
| 39.2.6.1 | Radiotelegrams from foreign ship stations | |
| 39.2.6.2.1 | Coast station charges..... | 1.40 GFCS per word |
| 39.2.6.2.2 | Landline charges..... | 0.33 GFCS per word to Namibia 0.42 GFCS per word to other SADC countries 1.30GFCS per word elsewhere |
| 39.2.6.4 | Handling fee..... | 5.15GFCS per Radiotelegram |

40.0
40.1

MONTHLY RENTAL FOR INTERNATIONAL LEASED CIRCUITS PROVIDED OVER SATELLITE, OPTIC FIBRE

The following types of circuits can generally be provided to countries that offer similar services:

| | Monthly rental | | |
|---|------------------------|--|----------------------------|
| | Neighbours Optic Fibre | Continental via Satellite (See note 1) | Inter Continental (Note 2) |
| | N\$ | N\$ | N\$ |
| Telephone circuit for facsimile telegraph transmission only, with equipment being provided and maintained by the lessee | | 5,899.85 | 13,110.85 |
| Telephone circuit for voice | | 7,434.00 | 16,388.55 |
| Standardised telephone circuit to provide several telecommunication channels for the sole use of the lessee, the equipment for the division of the telephone channel being provided, installed and maintained by the lessee | | 7,434.00 | 16,388.55 |
| Data circuits: | | | |
| Analogue: | | | |
| 56 kb/s..... | | 22,125.10 | 49,169.20 |
| Digital | | | |
| Fixed bit rate: | | | |
| 9 600 b/s | | 4,899.00 | 15,747.00 |
| High speed: | | | |
| 64 kb/s | 4,200.00 | 14,580.55 | 27,703.45 |
| 128 kb/s | 6,345.45 | 26,245.50 | 49,865.55 |
| 192 kb/s | 8,328.45 | 36,451.40 | 68,820.30 |
| 256 kb/s | 10,398.90 | 42,575.30 | 80,893.00 |
| 320 kb/s | 12,690.90 | 45,199.75 | 85,733.80 |
| 384 kb/s | 14,673.90 | 53,948.10 | 102,647.20 |
| 448 kb/s | 16,808.30 | 62,696.50 | 120,059.00 |
| 512 kb/s | 19,036.00 | 69,257.70 | 131,808.40 |
| 576 kb/s | 21,019.35 | 72,902.90 | 138,515.40 |
| 640 kb/s | 23,398.95 | 80,193.15 | 152,221.20 |
| 704 kb/s | 25,020.30 | 87,483.60 | 166,218.55 |
| 768 kb/s | 27,375.90 | 94,773.70 | 179,632.20 |
| 832 kb/s | 29,390.80 | 96,931.65 | 186,515.30 |
| 896 kb/s..... | 31,727.30 | 98,418.85 | 186,981.25 |
| 960 kb/s..... | 33,733.60 | 99,876.95 | 189,780.75 |
| 1024 kb/s | 35,739.90 | 102,064.04 | 193,630.00 |
| 1088 kb/s..... | 38,084.45 | 109,354.30 | 207,773.20 |
| 1152 kb/s..... | 40,090.70 | 116,644.60 | 221,624.70 |
| 1216 kb/s..... | 42,085.35 | 123,934.90 | 235,476.30 |
| 1280 kb/s..... | 44,441.60 | 132,683.20 | 250,785.85 |
| 1344 kb/s..... | 46,447.85 | 134,870.35 | 255,451.65 |
| 1408 kb/s..... | 48,804.10 | 137,057.45 | 260,409.00 |
| 1472 kb/s..... | 50,798.70 | 139,244.50 | 264,492.30 |
| 1536 kb/s..... | 52,805.00 | 141,431.60 | 268,282.55 |
| 1600 kb/s..... | 54,729.70 | 143,035.50 | 271,781.90 |
| 1664 kb/s..... | 56,712.60 | 144,639.30 | 274,814.65 |
| 1728 kb/s..... | 59,092.15 | 146,243.20 | 277,847.45 |
| 1792 kb/s..... | 61,075.10 | 147,847.00 | 280,944.65 |
| 1856 kb/s..... | 63,046.40 | 149,450.90 | 284,495.60 |
| 1920 kb/s..... | 63,443.00 | 151,054.70 | 286,945.70 |
| 1984 kb/s..... | 64,154.50 | 153,096.00 | 290,445.05 |
| 2048kb/s..... | 64,154.50 | 153,096.00 | 290,445.05 |
| Telegraph circuit with modulation rate exceeding 50 baud: | | | |
| 75 baud and 100 baud | | 2,846.13 | 6,243.25 |

1. Continental circuits are circuits that are provided to countries that are regarded as part of the Africa Region by the International Telecommunication Union. In addition to all countries in Africa these also include Ascension, Cape Verde (Republic of), Comores (State of the), Madagascar (Democratic Republic of), Mauritius, Reunion (French Department of) St Helena, Sao Tome and Principe (Democratic Republic of) and Seychelles).

2. Intercontinental circuits are circuits to countries other than those in 1.

3. A group of leased circuits is a combination of two or more leased circuits or the same type requested and operated in the same circumstances by the same lessee between the same two terminals.

41.0 MISCELLANEOUS TELEGRAPH FEES

Paid service advice: The charge for an ordinary telegram to the country of destination.

DATA SERVICES**International Packet Switching service:**

Packet count charge

Per 10 segments or part thereof: 30c

Call duration charge

Per minute or part thereof: 50c

Packet Switching service to Southern African

Countries:

Packet count charge

Per kilosegment or part thereof: 35c

Call duration charge

Per minute or part thereof: 11c

PART 6: DIGICON (DIGITAL CORPORATE NETWORK)

(These rates are not applicable for the Digicon service to Neighbouring countries)

| No | Service | INSTALLATION N\$ | MONTHLY RENTAL N\$ |
|----------|--|---------------------|-----------------------|
| 45.1 | n X 64 kbit/s and/or less than 64 kbit/s | | |
| 45.1.1 | Network Terminating Unit (NTU) Network terminating equipment (NTU), per terminal point equipped..... | 366.60 | |
| | n Speed (kbit/s) | | |
| | 1 Less than or equal to 64 kbit/s..... | | 277.00 |
| | 2-12 128-384..... | | 420.00 |
| | 7-12 448-768..... | | 621.70 |
| | 13-31 832-2048..... | | 867.80 |
| 45.1.2 | Port charges | | |
| 45.1.2.1 | Per used port..... | None | |
| | n Speed (kbit/s) | | |
| | 1 less than 64 kbit/s or equal to 64 kbit/s | | 181.50 |
| | 2 128 | | 331.70 |
| | 3 192 | | 393.00 |
| | 4 256 | | 455.85 |
| | 5 320 | | 517.15 |
| | 6 384 | | 578.75 |
| | 7 448 | | 635.85 |
| | 8 512 | | 693.40 |
| | 9 576 | | 743.70 |
| | 10 640 | | 797.00 |
| | 11 704 | | 815.30 |
| | 12 768 | | 899.30 |
| | 13 832 | | 951.30 |
| | 14 896 | | 1,001.70 |
| | 15 960 | | 1,051.80 |
| | 16 1024 | | 1,105.40 |
| | 17 1088 | | 1,139.60 |
| | 18 1152 | | 1,174.60 |
| | 19 1216 | | 1,209.10 |
| | 20 1280 | | 1,244.65 |
| | 21 1344 | | 1,278.80 |
| | 22 1408 | | 1,313.00 |
| | 23 1472 | | 1,348.40 |
| | 24 1536 | | 1,382.50 |
| | 25 1600 | | 1,418.00 |
| | 26 1664 | | 1,452.10 |
| | 27 1728 | | 1,486.20 |
| | 28 1792 | | 1,521.60 |
| | 29 1856 | | 1,554.85 |
| | 30 1920 | | 1,589.90 |
| | 31 1984 | | 1,621.30 |
| | 32 2048 | | 1,621.30 |
| 45.1.2.2 | Multiplexer on customer's premises Per unused port..... | None | 91.00 |
| | Per used port..... | None | See 45.1.2.1 |
| 45.1.3 | Line charges: | | |
| 45.1.3.1 | Network access via local leads..... (A minimum of 2 leads are required per NTU) | 255.00 | 52.50 |

**45.1.3.2 Line rentals per km between two end Digicon nodes or Digicon node and customer beyond the MRA
Speeds less than and equal to 64 kbit/s and up to nx64 kbit/s (n=1 to 31)**

N\$

| n | Speed kbit/s | 0 - 50 | | 51 - 200 | | 201 - 400 | | >400 | |
|----|-----------------|----------|--------|----------|--------|-----------|-------|-----------|-------|
| | | Fixed | /km | Fixed | /km | Fixed | /km | Fixed | /km |
| 1 | ≤64 | 73.80 | 14.80 | 517.90 | 6.10 | 1,090.55 | 3.05 | 1,691.45 | 1.50 |
| 2 | 128 | 143.40 | 25.10 | 843.10 | 10.70 | 1,738.00 | 5.25 | 3,008.65 | 2.60 |
| 3 | 192 | 210.90 | 35.00 | 1,155.35 | 15.40 | 2,780.75 | 7.30 | 4,246.90 | 3.60 |
| 4 | 256 | 277.15 | 44.55 | 1,455.80 | 20.10 | 3,595.90 | 9.50 | 5,476.35 | 4.70 |
| 5 | 320 | 342.00 | 53.70 | 1,745.75 | 24.70 | 4,390.60 | 11.50 | 6,674.80 | 5.70 |
| 6 | 385 | 405.30 | 62.80 | 2,031.85 | 29.00 | 5,166.30 | 13.40 | 7,843.95 | 6.70 |
| 7 | 448 | 467.15 | 71.55 | 2,307.60 | 33.45 | 5,923.00 | 15.30 | 8,984.60 | 7.65 |
| 8 | 512 | 527.60 | 80.15 | 2,577.00 | 37.65 | 6,661.40 | 17.15 | 10,097.40 | 8.45 |
| 9 | 576 | 580.70 | 87.55 | 2,810.90 | 41.30 | 7,307.20 | 18.95 | 11,068.35 | 9.50 |
| 10 | 640 | 621.90 | 93.30 | 2,988.80 | 44.20 | 7,804.15 | 20.10 | 11,819.65 | 10.10 |
| 11 | 704 | 669.20 | 99.90 | 3,196.10 | 47.40 | 8,379.15 | 21.50 | 12,683.20 | 10.80 |
| 12 | 768 | 722.20 | 107.70 | 3,439.30 | 51.35 | 9,046.05 | 23.30 | 13,688.10 | 11.60 |
| 13 | 832 | 766.45 | 113.70 | 3,439.30 | 54.20 | 9,564.45 | 24.45 | 14,468.50 | 12.20 |
| 14 | 896 | 810.60 | 119.80 | 3,821.10 | 52.70 | 10,102.50 | 25.90 | 16,297.60 | 13.00 |
| 15 | 960 | 865.90 | 128.80 | 2,901.80 | 61.20 | 10,778.50 | 27.65 | 16,297.60 | 13.75 |
| 16 | 1024 | 913.85 | 134.90 | 4,280.90 | 64.50 | 11,363.00 | 29.00 | 17,170.55 | 14.60 |
| 17 | 1088 | 958.00 | 140.60 | 4,475.00 | 67.50 | 11,901.75 | 30.45 | 17,989.85 | 15.30 |
| 18 | 1152 | 1,005.95 | 147.45 | 4,689.60 | 71.00 | 12,486.60 | 29.00 | 18,871.05 | 16.00 |
| 19 | 1216 | 1,053.90 | 154.50 | 4,909.60 | 74.35 | 13,089.20 | 33.40 | 19,779.30 | 16.70 |
| 20 | 1280 | 1,101.70 | 160.95 | 5,116.00 | 77.55 | 13,648.80 | 34.95 | 20,633.70 | 17.50 |
| 21 | 1344 | 1,149.70 | 167.85 | 5,330.25 | 80.95 | 14,241.80 | 36.40 | 21,516.00 | 18.20 |
| 22 | 1408 | 1,201.30 | 175.15 | 5,559.85 | 83.20 | 14,872.60 | 38.05 | 22,468.00 | 18.95 |
| 23 | 1472 | 1,245.40 | 181.40 | 6,922.80 | 87.65 | 15,410.85 | 39.35 | 23,280.00 | 19.65 |
| 24 | 1536 | 1,295.60 | 188.45 | 5,980.20 | 91.10 | 16,024.90 | 41.00 | 24,203.40 | 20.50 |
| 25 | 1600 | 1,341.20 | 194.90 | 6,183.60 | 94.35 | 16,583.00 | 42.35 | 25,043.40 | 21.20 |
| 26 | 1664 | 1,392.80 | 202.30 | 6,419.80 | 97.95 | 17,228.40 | 44.00 | 26,016.05 | 22.00 |
| 27 | 1728 | 1,437.00 | 202.70 | 6,655.85 | 101.75 | 17,874.05 | 45.70 | 26,989.80 | 22.95 |
| 28 | 1792 | 1,551.15 | 215.85 | 6,891.70 | 105.45 | 18,521.00 | 47.30 | 27,963.60 | 23.60 |
| 29 | 1856 | 1,532.82 | 222.00 | 7,126.60 | 109.05 | 19,165.00 | 48.95 | 28,936.65 | 24.45 |
| 30 | 1920 | 1,578.20 | 228.40 | 7,364.20 | 112.75 | 19,810.70 | 50.55 | 29,909.65 | 25.15 |
| 31 | 1984 | 1,578.20 | 228.40 | 7,364.20 | 112.75 | 19,810.70 | 50.55 | 29,909.65 | 25.15 |
| 32 | 2048 | 1,578.20 | 228.40 | 7,364.20 | 112.75 | 19,810.70 | 50.55 | 29,909.65 | 25.15 |

| No | Service | INSTALLATION | MONTHLY RENTAL |
|----------|---|--------------------------------|---|
| | | N\$ | N\$ |
| 45.1.3.3 | Network access via dedicated fibre..... | 3723.75 per km or part thereof | 0.60 per pair per meter or part thereof |

| No | Service | INSTALLATION | MONTHLY RENTAL |
|--------|---|--------------|----------------|
| | | N\$ | N\$ |
| 45.2 | 2.048 Mbit/s on backbone | | |
| 45.2.1 | Network terminating equipment, per NTU..... | 2,175.15 | 784.90 |

| 45.2.2 | Port charges | | MONTHLY RENTAL |
|--------|-------------------|---|----------------|
| | n=number of ports | Speed (kbit/s) | |
| | | Monthly rental per terminal point equipped (n=number of 2 Mbit/s links) | |
| | 1 | 2048 | 958.85 |
| | 2 | | 1,787.00 |
| | 4 | | 3,291.70 |
| | 8 | | 4,389.35 |
| | 16 | | 5,482.30 |
| | 21 | | 6,168.15 |
| | 63 | | 13,713.90 |

| No | Service | INSTALLATION | MONTHLY RENTAL |
|--------|---|--------------|-------------------|
| | | N\$ | N\$ |
| 45.2.3 | Line charges | | |
| | Network access via dedicated fibre..... | | See Item 45.1.3.3 |

45.2.3.1 Line rental per km between the two end Digicon nodes and/or Digicon node and customers beyond MRA & dedicated systems. Installation for

| MONTHLY RENTAL | | | | | | | | INSTALLATION, Per point | |
|----------------------------|-----------|----------|------------|----------|------------|----------|------------|-------------------------|--------------------|
| N\$ | | | | | | | | | |
| n=number of 2 Mbit/s links | | | | | | | | | |
| n | 0 - 50 | | 51 - 200 | | 201 - 400 | | >400 | | |
| | Fixed | /km | Fixed | /km | Fixed | /km | Fixed | /km | |
| 1 | 1,578.20 | 228.45 | 7,364.20 | 112.75 | 19,810.70 | 50.55 | 29,909.65 | 25.15 | Fixed + 5km x node |
| 2 | 2,840.30 | 411.20 | 13,252.30 | 202.90 | 35,659.00 | 89.90 | 53,837.45 | 45.45 | Fixed + 5km x node |
| 4 | 5,521.95 | 799.65 | 25,774.55 | 394.55 | 69,337.05 | 176.80 | 104,683.85 | 88.35 | Fixed + 5km x node |
| 8 | 9,465.70 | 1,370.85 | 44,184.90 | 676.45 | 118,864.90 | 302.95 | 179,459.40 | 151.45 | Fixed + 5km x node |
| 16 | 17,354.40 | 2,513.10 | 81,057.00 | 1,234.00 | 217,716.55 | 555.40 | 329,006.50 | 278.00 | Fixed + 5km x node |
| 21 | 20,509.60 | 2,967.00 | 95,733.95 | 1,465.50 | 257,537.70 | 656.40 | 388,825.85 | 328.25 | Fixed + 5km x node |
| 63 | 39,441.05 | 5,711.50 | 184,105.65 | 2,818.20 | 495,264.10 | 1,262.10 | 747,742.05 | 631.20 | Fixed + 5km x node |

*Installation rate is the Fixed rate + 5 times the per km rate per node point.

Item 45.3

Table A

Distance (km)

The following distance table apply in Windhoek

| | Windhoek | Industria | Klein-Windhoek | Olympia | Pioneerspark |
|----------------|----------|-----------|----------------|---------|--------------|
| Windhoek | - | 8 | 4 | 7 | 6 |
| Industria | | - | 12 | 14 | 14 |
| Klein-Windhoek | | | - | 7 | 10 |
| Olympia | | | | - | 7 |

The following discounts are applicable to rental and installation charges

Table B

| Discounts | Rental | Installation |
|-----------------|--------|--------------|
| Contract Period | | |
| 0-2 years | 0% | 0% |
| 2 years | 0% | 15% |
| 3 years | 3% | 25% |
| 5 years | 5% | 33% |
| 7 years | 7% | 50% |

Table C

| Monthly Rental costs | |
|-----------------------------|------------------------------------|
| Amount | 0% |
| N\$ 0 - N\$ 100 000 | 0% |
| N\$ 100 001 - N\$ 500 000 | 5% |
| N\$ 500 001 - N\$ 1 000 000 | 8% |
| N\$ 1 000 001 - | 7 % on balance above N\$ 1 million |

PART 7: DIRECT INWARD DIALLING (DID)

| No. | Service | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|-------------|--|--------------------------------|--|
| | | N\$ | N\$ |
| 46.0 | Direct Inward Dialling | | |
| 46.1 | ANALOGUE | | |
| 46.1.1 | 1-8 circuits (per circuit) | Item 8.2.1 | 112.00 |
| 46.2 | DIGITAL | | |
| 46.2.1 | 9 and more circuits (per 2 Mb/s or part thereof) .. | 2,500.00 | 1,800.00 |
| | Note: | | |
| | 1 All new D.I.D. services will be provided as indicated above | | |
| | 2 The above-mentioned charges are payable in addition to the normal exchange connection rental | | |

PART 8: CENTREX

| No. | DESCRIPTION | INSTALLATION AND OTHER CHARGES | MONTHLY RENTAL UNLESS OTHERWISE STATED |
|------|--|--------------------------------|--|
| 50.0 | Centrex Services..... | | |
| 50.1 | Centrex Line, per exchange conn..... | 255.00..... | 105.00..... |
| 50.2 | Centrex Extension line, per extension | 255.00..... | 105.00..... |
| 50.3 | Centrex MAC..... | 255.00..... | 1,165.50..... |
| 50.1 | CALL CHARGES | | |
| | Local -Extension to Extension is FREE..... (Within Centrex Group) | | |

PART 9: INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

51.0 ISDN SERVICES

51.1 Basic Rate Interface Service (2B +D)

| No. | DESCRIPTION | INSTALL | MONTHLY RENT |
|------------|---|-------------|--------------|
| | | N\$ | N\$ |
| 51.1.1 | Basic Package..... (Terminal portability, NTU, DID service & up to 3 MSN numbers included in this package) | 300.00..... | 105.00..... |
| 51.1.1.2 | Supplementary Services: (Not part of basic package)..... | | |
| 51.1.1.2.1 | Multiple Subscriber numbering (MSN)..... {more than 3 numbers}-max 8 | 140.00..... | 21.00..... |
| 51.1.1.2.2 | Subdressing | 140.00..... | 42.00..... |
| 51.1.1.3 | Other Services: | | |
| 51.1.1.3.1 | Conversion form Analogue phone to Basic rate ISDN service..... | 140.00..... | None..... |
| 51.1.1.3.2 | Indoor Wiring for S-bus..... | 200.00..... | 14.60..... |

51.2 Primary Rate Interface Service (30B+D)

| No. | DESCRIPTION | INSTALL | MONTHLY RENT |
|------------|---|--------------|--------------|
| | | N\$ | N\$ |
| 51.2.1 | Primary Rate Interface service (30B+D)..... | 2500.00..... | 2100.00..... |
| 51.2.1 | Supplementary Services: | | |
| 51.2.1.1 | Multiple Subscriber numbering (MSN)..... {more than 3 numbers}-max 8 | 140.00..... | 21.00..... |
| 51.2.1.1.2 | Subdressing | 140.00..... | 42.00..... |
| 51.2.1.2 | Other Services: | | |
| 51.2.1.2.1 | Conversion form Analogue phone to Primary rate ISDN service..... | 2500.00..... | None..... |

51.3 ISDN CALL CHARGES

51.3.1 National Call Charges

| No. | Service | For distances up to and including (km) | | | |
|-----|---------|--|----------|------|----------|
| | | Peak | Off-peak | Peak | Off-peak |
| | Local | 180 | 360 | 0.33 | 0.33 |
| | 100 | 39 | 52 | 0.51 | 0.38 |
| | 200 | 20 | 28 | 1.00 | 0.70 |
| | 200 + | 18 | 25 | 1.11 | 0.79 |

Peak Rate is during 07:00-19:00 weekdays

Off-Peak Rate is 19:00-07:00 during weekdays and Friday 19:00-Monday 07:00

51.3.2 Call charges to Neighboring Countries (Angola excluded)

| Country | Period in sec | | Rate per min | |
|---|---------------|----------|--------------|----------|
| | Peak | Off-peak | Peak | Off-peak |
| RSA | 9 | 13 | 2.18 | 1.50 |
| Botswana, Zambia, Zimbabwe, Lesotho, Malawi, Mozambique and Swaziland | 8 | 12 | 2.32 | 1.64 |

51.3.3 Other International Destinations

| Country | Period in sec | | Rate per min | |
|-----------------------------------|---------------|----------|--------------|----------|
| | Peak | Off-peak | Peak | Off-peak |
| Germany | 2.95 | 2.95 | 6.70 | 6.70 |
| Netherlands | 2.64 | 2.64 | 7.50 | 7.50 |
| Sweden & Switzerland | 2.33 | 2.33 | 8.50 | 8.50 |
| UK, USA | 2.30 | 2.30 | 8.60 | 8.60 |
| All other international countries | 2.04 | 2.04 | 9.70 | 9.70 |

PART 10: TELEMAIL SERVICE FEES

54.0 TELEMAIL CHARGES

| Service description | Service fees |
|---|---|
| Installation of the service | Free |
| Rental for the service | Free |
| Retrieval cost for listening to messages from your own telephone | Free (By dialling 1000) |
| Retrieval cost from payphones or any other telephone connected to Telecom Namibia's network within the borders of Namibia. | Free (By dialling 1001) |
| Retrieval from cellphones by dialling 0881001 | Normal national cellphone rates apply: During daytime (N\$1.44 per minute) After hours (N\$0.90 per minute) |
| Retrieval from international destinations by dialling +264 88 1001 | Normal international call charges from the country that you are calling from applies |
| nWhen you leave a message for someone in his mailbox when there is no answer within 30 seconds or when the telephone is busy and the TeleMail service answer (When it is a direct dialled call) | You will be charged normal telephone call charges based on the distance at a rate of N\$0.33 per unit. The minimum charge for such a call will be for one unit irrespective whether the customer has left a message on the mailbox or not. |
| When you leave a message for someone in his mailbox when there is no answer within 30 seconds or when the telephone is busy and the TeleMail service answer (If you are making a call from an operator controlled exchange to an automatic exchange) | You will be charged normal telephone call charges based on the distance at a rate per minute. The minimum charge for such a call will be for one minute irrespective whether the customer has left a message on the mailbox or not - All the operators at the manual exchanges must therefore ensure that a toll ticket is made out for such a call. |
| If a customer make a telephone call to his own telephone number then the system will see that his telephone is busy and he can then leave a message in his own mailbox | He will pay a local call charge for this call. |