# GOVERNMENT GAZETTE 

OF THE
REPUBLIC OF NAMIBIA
N\$2.00
WINDHOEK - 30 September 2010
No. 4572

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## General Notice

## NAMIBIA POST LIMITED

No. 270 2010
AMENDMENT OF POSTAL RATES
Notice is hereby given under section 3(3) of the Post and Telecommunications Act, 1992 (Act No. 19 of 1992), that the Board of Directors has altered the domestic and international rates to be be demanded or received in respect of postal services rendered by the Company for the 2010/2011 financial year, with effect from 01 October 2010 as set out in the schedule.

## F. HANGULA <br> CHIEF EXECUTIVE OFFICER

Windhoek, 10 September 2010

## NAMPOST TARIFF ADJUSTMENTS FOR 2010/2011

Namibia Post Limited wishes to inform you that its annual tariff adjustments will become effective on 01 October 2010, in line with the commencement of its new financial year.

During the previous years, NamPost committed itself to future increases that are broadly in line with inflationary expectations (CPI) and the cost of doing business, generally, especially on business lines with international component. The latter specifically relates to mail to and from international destinations.

Despite the unprecedented increase in crude oil prices, food prices, and interest rates, NamPost only used inflationary increase as the basis for its tariff adjustments.

The following are the proposed price changes in the products and services offered by NamPost for the 2010/11 financial year.

## DOMESTIC POSTAL TARIFFS 2010/2011

## ANNEXURE A

| Product Group \& Description | Product | Price |
| :---: | :---: | :---: |
| Ordinary Mail |  |  |
| Letter mail refers to any form of written communication or other document, that is addressed to a specific address and is conveyed by other than electronic means. | Standard - up to 50g <br> DL maxi $120 \times 235 \mathrm{~mm}$ | 2.70 |
|  | Non-Standard <br> Min C5-229 x 162 mm <br> Max B4-353 x 250 mm | 8.50 |
| Fast Mail (Priority Mail) |  |  |
| Fastmail is a letter service in Namibia with a one-day delivery standard in the same city or town, a two-day delivery standard between major cities and towns and a three-day delivery standard for all other destinations. | Standard - up to 50 g DL maxi $120 \times 235 \mathrm{~mm}$ | 8.30 |
|  | Non-Standard <br> Min C5-229 x 162 mm <br> Max B4-353 x 250 mm | 20.50 |
| Printed Matters |  |  |
| Rolled or enveloped (open at a corner) addressed newspapers | Up to 250 gr | 9.80 |
|  | 251 gr up to 500 g | 12.10 |
|  | 501 gr up to 750 g | 14.40 |
|  | 701 gr to 1 kg | 17.80 |
| Parcels |  |  |
| A parcel is any postal item that is bigger than $353 \times 250 \times 30 \mathrm{~mm}$. The maximum length is 1 m and the length plus girth may not be more than 2 m . The domestic counter-to-counter parcel service (ordinary parcel) is the most economical way to send a parcel. Customers can send parcels from any Post Office counter to any other Post Office counter in the country. <br> Value-added parcel services are insurance and COD (Cash On Delivery) | Up to 1 Kg | 31.80 |
|  | 1 kg to 2 Kg | 41.30 |
|  | 2 kg to 3 Kg | 42.40 |
|  | 3 kg to 4 Kg | 43.40 |
|  | 4 kg to 5 Kg | 46.60 |
|  | 5 kg to 6 Kg | 51.50 |
|  | 6 kg to 7 Kg | 57.20 |
|  | 7 kg to 8 Kg | 62.90 |
|  | 8 kg to 9 Kg | 66.30 |
|  | 9 kg to 10 Kg | 75.50 |
|  | 10 kg to 11 kg | 82.30 |
|  | 11 kg to 12 kg | 89.00 |
|  | 12 kg to 13 kg | 95.70 |
|  | 13 kg to 14 kg | 102.50 |
|  | 14 kg to 15 kg | 109.20 |
|  | 15 kg to 16 kg | 115.90 |
|  | 16 kg to 17 kg | 122.70 |
|  | 17 kg to 18 kg | 129.40 |
|  | 18 kg to 19 kg | 136.10 |
|  | 19 kg to 20 kg | 142.90 |
| Insurance Parcels |  |  |
| Insurance is available as per the set rates value to a maximum of N\$5000. | N\$250 | 6.90 |
|  | N\$500 | 13.80 |
|  | N\$1000 | 27.40 |
|  | N\$1500 | 40.70 |


|  | N\$ 2,000 | 54.40 |
| :---: | :---: | :---: |
|  | N\$ 3,000 | 77.10 |
|  | N\$ 4,000 | 99.60 |
|  | N\$ 5,000 | 122.20 |
| COD Parcels |  |  |
| The COD option provides for money to be collected for the parcel on the customer's behalf. | Max N\$5,000 | 27.50 |
|  | Cancelation or change in trade charges | 14.80 |
| PO BOX Rentals |  |  |
| Postal Addresses | Small Boxes - up to 20dm (Windhoek Post Office, including Wika \& Post street Mall Kiosks) | 231.00 |
|  | Small Boxes - up to 20dm Rest of Namibia | 210.40 |
|  | Large Boxes - up to 30dm (Windhoek Post Office) | 379.70 |
|  | Large Boxes - up to 30dm (Rest of Namibia) | 346.40 |
|  | Farmers Private Bag | 346.40 |
|  | All other Private Bags | 603.70 |
| Redirection of Mail |  |  |
| The redirection of mail items to an alternative address for the first 3 months of service | Domestic | 93.80 |
|  | Namibia | 144.10 |
| Information Mail |  |  |
| Unenveloped, unaddressed information/advertising item comprising one sheet of paper folded to A5 size | Pamphlets | 0.20 |
| Unenveloped, unaddressed, rolled or folded information/advertising item. Also unaddressed promotional DVD's. | Brochures | 0.30 |
| An unaddressed booklet. <br> May not be bigger than $120 \mathrm{~mm} \times 235 \mathrm{~mm}$, may not weigh more than 50 g and may not be thicker than 5 mm . | Household Circulars | 0.40 |
| Photocopy Charges |  |  |
|  | A4 Loose Paper | 1.40 |
| Fax Rates |  |  |
|  | Domestic Per A4 page (Sending) | 8.50 |
|  | Domestic Per A4 page (Receiving) | 4.20 |
| International Fax Rates |  |  |
|  | Domestic Per A4 page (Sending) | 17.00 |
|  | Domestic Per A4 page (Receiving) | 4.20 |
| Value Added Services |  |  |
| The Registered Letter can be used for letters that require a signature on delivery, contain something of value, or important documents which require tracking and tracing from acceptance to delivery. | Registration | 20.90 |
| Registered item not handed in at counter (posted out of course) | Compulsory Registration | 41.70 |
| Proof of delivery for important documents | Certification | 11.50 |
| Proof of posting a certified item | Acknowledgement of posting a certified Articles | 9.00 |


| Confirmation that a postal article was delivered | Advice of Delivery of Postal Article | 9.00 |
| :---: | :---: | :---: |
| Safe keeping of valuables | Safe keeping | 240.10 |
| With the BRS, businesses can offer their customer or prospective customers the incentive to reply without having to pay postage. | Business Reply Services | 1.70 |
|  | Enquiry Fees | 9.40 |
|  | Custom Clearence Fee | 36.00 |
| Acceptance of Postal Articles after Closing of Mail |  |  |
|  | Ordinary postal articles | 8.00 |
| Customer may request to include mail article after official cut-off time | Entered articles | 12.00 |
| Customer may request a posted artcle to be returned before it is despatched | Interception of Postal Article | 22.90 |
| Stationery |  |  |
|  | Registered Envelopes | 3.00 |
|  | Prepaid Envelopes | 2.90 |
|  | Padded Envelope (Small) | 6.10 |
|  | Padded Envelope (Medium) | 9.10 |
|  | Padded Envelope (Large) | 12.00 |
| Postage-included envelopes are available at all Post Office outlets | Prepaid Window Envelope (Small) | 2.90 |
|  | Prepaid Window Envelope (Medium) | 3.00 |
|  | Prepaid Window Envelope (Large) | 8.20 |
| Vault Items |  |  |
|  | Private Bags | 437.90 |
|  | Private Bags Lock | 155.50 |
|  | Private Bag Name Plates | 45.70 |
|  | PO Box Lock \& Key | 77.70 |
| Postal Order Commission |  |  |
|  | N\$1.00 | 1.00 |
|  | N\$2.00 | 1.10 |
|  | N\$4.00 | 1.20 |
|  | N\$5.00 | 1.80 |
|  | N\$10.00 | 2.20 |
|  | N\$20.00 | 4.30 |
|  | N\$50.00 | 10.80 |
|  | N\$100.00 | 17.70 |
|  | N\$200.00 | 35.40 |
| Money Order Commission |  |  |
| Namibia <br> A money order is a payment order for a prespecified amount of money. Because it is required that the funds be prepaid for the amount shown on it, it is a more trusted method of payment than a personal check. | N\$1-500 | 45.30 |
|  | N\$501-1000 | 76.20 |
|  | N\$1001-1500 | 107.30 |
|  | N\$1501-2000 | 138.30 |
| Money Order Commission |  |  |
| Lesotho, Swaziland, RSA, Botswana | N\$1-500 | 56.50 |
|  | N\$501-1000 | 92.60 |
|  | N\$1001-1500 | 128.30 |
|  | N\$1501-2000 | 164.10 |


| Money Order Commission | 182.00 |  |
| :--- | :--- | ---: |
| Malawi, Mozambique, Zambia, Zimbabwe, | $\mathrm{N} \$ 1-500$ | 344.40 |
| Kenya, Mauritius, Sri Lanka, Canada, <br> Switzerland, St. Helena, India, Malaysia, <br> Ireland, Netherland, Italy, Germany, USA, <br> Brazil, and Singapore | $\mathrm{N} \$ 1001-1000$ | 504.40 |
|  | $\mathrm{~N} \$ 1501-2000$ | 667.10 |

## INTERNATIONAL POSTAL TARIFF 2010/2011 ANNEXURE B: AIRMAIL RATES

| Product | Category | Price |
| :---: | :---: | :---: |
| Letters per 10g |  |  |
|  | Zone A | 4.60 |
|  | Zone B | 5.30 |
|  | Zone C | 6.40 |
| Printed Matter per 10g |  |  |
|  | Zone A | 4.60 |
|  | Zone B | 5.60 |
|  | Zone C | 5.60 |
| Aerogram and Postcard |  |  |
|  | Zone A | 5.00 |
|  | Zone B | 5.00 |
|  | Zone C | 5.00 |
| Small Packages per 100g |  |  |
|  | Zone A | 28.40 |
|  | Zone B | 32.00 |
|  | Zone C | 40.00 |
| Parcels |  |  |
|  | Zone A |  |
| For the first | 250 g | 167.40 |
| each additional | 250 g | 20.80 |
|  | Zone B |  |
| For the first | 250 g | 204.90 |
| each additional | 250 g | 39.70 |
|  | Zone C |  |
| For the first | 250 g | 261.10 |
| each additional | 250 g | 91.80 |

INTERNATIONAL POSTAL TARIFF 2010/2011 ANNEXURE C: SURFACE MAIL RATES (SA INCLUDED)

| Product |  | Category |
| :--- | :--- | ---: |
| Letters | Price |  |
|  | Zone A |  |
|  | 50 g | 8.00 |
|  | 100 g | 10.10 |
|  | 250 g | 14.80 |
|  | 500 g | 30.50 |
|  | 1000 g | 52.50 |


|  | Zone B |  |
| :---: | :---: | :---: |
|  | 50 g | 8.70 |
|  | 100 g | 13.70 |
|  | 250 g | 19.20 |
|  | 500 g | 36.10 |
|  | 1000 g | 62.90 |
|  | Zone C |  |
|  | 50 g | 9.40 |
|  | 100 g | 15.30 |
|  | 250 g | 21.30 |
|  | 500 g | 38.30 |
|  | 1000 g | 68.20 |
| Small Packages |  |  |
|  | Zone A |  |
|  | 100 g | 22.50 |
|  | 250 g | 56.80 |
|  | 500 g | 113.20 |
|  | 1000g | 223.00 |
|  | Zone B |  |
|  | 100 g | 30.50 |
|  | 250 g | 75.90 |
|  | 500 g | 154.00 |
|  | 1000 g | 303.50 |
|  | Zone C |  |
|  | 100 g | 33.80 |
|  | 250 g | 84.50 |
|  | 500 g | 169.00 |
|  | 1000g | 338.00 |
| Printed Matter |  |  |
|  | Zone A |  |
|  | 50 g | 8.20 |
|  | 100 g | 8.90 |
|  | 250 g | 14.90 |
|  | 500 g | 26.30 |
|  | 1000 g | 44.20 |
|  | Zone B |  |
|  | 50 g | 9.10 |
|  | 100 g | 11.30 |
|  | 250 g | 16.50 |
|  | 500 g | 37.00 |
|  | 1000g | 60.40 |
|  | Zone C |  |
|  | 50 g | 10.10 |
|  | 100 g | 13.00 |
|  | 250 g | 30.00 |
|  | 500 g | 41.90 |
|  | 1000 g | 66.50 |


| Parcels |  |  |
| :---: | :---: | :---: |
|  | Zone A |  |
|  | up to 1 kg | 83.90 |
|  | above 2 kg up to 3 kg | 94.60 |
|  | above 4 kg up to 5 kg | 136.10 |
|  | above 5 kg up to 10 kg | 213.20 |
|  | Zone B |  |
|  | up to 1 kg | 241.20 |
|  | above 2 kg up to 3 kg | 313.30 |
|  | above 4 kg up to 5 kg | 376.40 |
|  | above 5 kg up to 10 kg | 501.50 |
|  | Zone B |  |
|  | up to 1 kg | 296.10 |
|  | above 2 kg up to 3 kg | 389.20 |
|  | above 4 kg up to 5 kg | 471.60 |
|  | above 5 kg up to 10 kg | 581.40 |

## NAMPOST SAVINGS BANK

| Product | Price |
| :---: | :---: |
| Investments |  |
| Statement fee other than normal monthly | 5.75 |
| Card Registration/Enrolment Fees |  |
| Card Registration/Enrolment \& Issuing Fee - Settlement of info to SmartSwitch | 4.60 |
| Lost Cards |  |
| Lost Card Admin Fee - Savings - INVOICED MANUALLY | 57.50 |
| Close Accounts - NamPost |  |
| Savings Account | 50.00 |
| Automatic Debits |  |
| Smart Card Management Fee levied by NamPost to their issued cardholders Stoporders <br> Old Mutual Funeral Policy | $\begin{array}{r} 5.99 \\ 11.50 \\ 9.99 \end{array}$ |
| Deposit Fees |  |
| Cash deposit fee $\mathbf{1 0 0 0}$ and more $\mathbf{0 . 7 0 \%}$ max $\mathbf{N} \$ 300-00$ <br> Cash deposit up to 1000 <br> Normal cheque deposit <br> Special Clearance Cheque Deposit <br> Salary cheque deposit <br> 21 Day cheque deposit <br> Deposit @ NamPost Branches - NamPost Cards | $\begin{array}{r} 3.45 \\ 3.45 \\ 103.50 \\ 2.30 \\ 2.30 \\ 2.30 \\ \hline \end{array}$ |
| Online Auto Loads |  |
| Online Auto Loads at Merchant Stores - NamPost Cards | 1.38 |
| Cash Withdrawal Fees |  |
| Cash Withdrawal Fee @ NamPost Branches-NamPost Cards Cash Withdrawal Fee @ Merchant Stores-NamPost Cards | $\begin{aligned} & 4.14 \\ & 4.14 \\ & \hline \end{aligned}$ |
| Cheque Withdrawal Fees |  |
| Counter Cheque issued instead of cash @ NamPost Branches - NamPost Cards | 63.25 |


| Card To Card Money Transfers |  |  |  |
| :--- | ---: | :---: | :---: |
| Money Transfer Fee @ NamPost Branches-NamPost Cards (online) | 2.65 |  |  |
| Money Transfer Fee @ NamPost Branches-NamPost Cards (offline) | 2.65 |  |  |
| Money Transfer Fee @ Merchants-NamPost Cards (online) | 2.65 |  |  |
| Money Transfer Fee @ Merchants-NamPost Cards (offline) | 2.65 |  |  |
| 3rd Party Account Payments | 4.60 |  |  |
| 3rd Party Account Payments @ NamPost Branches - NamPost Cards | 4.60 |  |  |
| 3rd Party Account Payments @ Merchants-NamPost Cards | 3.71 |  |  |
| Host Deductions Fee |  |  |  |
| Wallet Transfers |  |  |  |
| Wallet to Wallet transfers @ NamPost Branches - NamPost Cards | 4.43 |  |  |
| Wallet to Wallet transfers @ Merchant Stores - NamPost Cards | 4.43 |  |  |
| Sale Transaction Fees |  |  |  |
| Transaction Fee On Sales | 3.71 |  |  |
| Spending From Savings Wallet | 0.81 |  |  |
| Host Enquiries | 0.74 |  |  |
| Host Account Balance |  |  |  |
| Host Account Mini Statement | 4.60 |  |  |
| Wage Fee - Employers |  |  |  |
| Wage Payment - Employer Wage Fee Per Employee per month - NamPost Cards |  |  |  |

